
From: Kelly, SharonA [Personal Information redacted by the USI]
Sent: 17 August 2023 09:44
To: Hagan, Chris
Subject: FW: urology patients - confidential

> **Note: Precursor of this email trail can be found at WIT-99145 to WIT-99147. Annotated by the Urology Services Inquiry.**

Sharon Kelly

Office Manager & Personal Assistant
to Dr Cathy Jack, Chief Executive



Trust Headquarters | 2nd Floor | Non Clinical Support Building | Royal Victoria Hospital | 274 Grosvenor Road | Belfast BT12 6BA
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From: Kelly, SharonA
Sent: 11 October 2010 15:04
To: Stevens, Tony [Personal Information redacted by the USI]
Subject: FW: urology patients - confidential

Tony, email trail as per text .
Sharon

From: Stevens, Tony
Sent: 04 October 2010 22:35
To: Kelly, SharonA
Subject: FW: urology patients - confidential

Sharon
Bf with email trail for me to ring paddy loughran
Thanks
tony

Sent from my Windows Mobile® phone.

From: Stevens, Tony [Personal Information redacted by the USI] >
Sent: 04 October 2010 22:33
To: Hagan, Chris [Personal Information redacted by the USI] t>; Stevens, Tony [Personal Information redacted by the USI] >; Hannon, Ray [Personal Information redacted by the USI] >
Subject: RE: urology patients - confidential

Chris. I will be content to chat to paddy loughran informally. If that does it fine. If not and if your concerns persist then we would need to consider next steps.



21st October 2010

Our Ref: PL/lw

Dr Tony Stevens
Belfast H&SCT
Knockbracken Healthcare Park
Saintfield Road,
Belfast.
BT8 8BH

Dear Tony

Further to our discussion about one of our Urologists, in private at the conclusion of the Medical Directors meeting, I have done the following:

- The Urologist concerned had witnessed the transfer of a number of patients who required major pelvic surgery as a result of Cancer. He wrote to the patients and their General Practitioner and expressed concern with the transfer, and a very clear view that he would have preferred one particular surgical procedure. I believe that these patients were not subject to a multi-disciplinary discussion between the Belfast and the Southern Trust.
- I was shown the correspondence and given a message that a senior member of the receiving Urology team in your Trust was very upset.
- I agree that our Urologist should not have written to the patients in the manner that he did.
- I have been advised that our AMD in Surgery has been given an undertaking that there will not be a repeat of the above. Any multi-disciplinary decision that is made between the Belfast and the Southern Urologists will be respected by all of our Urologists.

Cont'd.

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- The Director of Acute Services has also written to the Urologist concerned, having drafted the letter with my advice and support. The letter includes the following:

"I understand that you expected and wished to carry out this surgery yourself in Craigavon Area Hospital, but following contact from our Commissioner the Trust was obliged to refer the patients to Belfast.

It concerns me that within your correspondence to the patients you have indicated your dissatisfaction with the Trusts compliance with Commissioner demand, which is of itself potentially unsettling for a patient facing major surgery. It is of greater concern that you have indicated to the patients, (in advance of a care pathway being agreed) your preferred management of the case. I believe that this puts inappropriate pressure on the receiving team and is regrettable. I understand that the transfer of these patients, with whom you may already have formed a good therapeutic relationship, was somewhat unexpected.

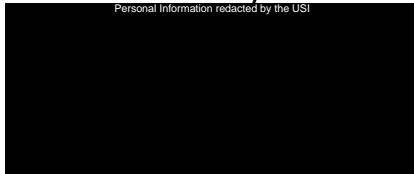
..... Any outcome of the multi-disciplinary team should be "signed off" by that team and an agreed communication sent to each patient."

I would be grateful if you would accept my apology for the distress and difficulty that has been caused by your receiving Team. I hope that you will accept on the reassurances of last week and this letter that there will not be a repeat.

I would be very happy to discuss this with you if you wish by telephone or in person.

Yours sincerely

Personal Information redacted by the USI



Dr Patrick Loughran
Medical Director

Southern Trust Headquarters, Craigavon Area Hospital, 68 Lurgan Road, Portadown, BT63 5QQ

Tel:  / Fax:  / Email: 