



Urology Services Inquiry

UROLOGY SERVICES INQUIRY

USI Ref: Section 21 Notice Number 77 of 2022

Date of Notice: 23rd September 2022

Addendum Witness Statement of: Noleen Elliott

I, Noleen Elliot, will say as follows:-

I wish to make the following amendments to my existing response, dated 28th October 2022, to Section 21 Notice number 8 of 2022.

1. At paragraph 18.3 (WIT-76337), I have stated '*Regarding extra hours worked, Michelle McClenaghan took over as Service Administrator for a short period of time.*' This should state '*Regarding extra hours worked, Michelle McClelland took over as Service Administrator for a short period of time.*'

2. At paragraph 24(vii)-3 (WIT-76345), I have stated '*However, the patient(s) Mr O'Brien had seen privately were not on the Trust Patient Administrative System Waiting List (PAS). I was able to check the "Chart Tracker" on PAS to see when the patient's chart was tracked to "Mr O'Brien's PP Filing Cabinet" by Leanne Hanvey (who did all Mr O'Brien's Private Patient typing) and this was the date I used to put the patient, originally seen as a private patient by Mr O'Brien, on the NHS waiting list.*' This should state '*However, if the patient(s) Mr O'Brien had seen privately were not on the Trust Patient Administrative System Waiting List (PAS), I was able to check the "Chart Tracker" on PAS to see when the patient's chart was tracked to "Mr O'Brien's PP Filing Cabinet" by Leanne Hanvey (who did all Mr O'Brien's Private Patient typing) and this was the date I used to put the patient, originally seen as a private patient by Mr O'Brien, on the NHS waiting list.*'

3. At paragraph 24(vii)-4 (WIT-76346), I have stated '*Then there was the instruction of the Transfer Status Form (not sure of the date).*' This should state '*Then there was the introduction of the Transfer Status Form (not sure of the date).*'



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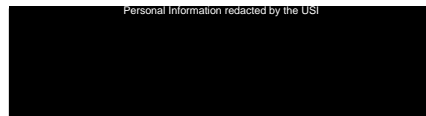
4. At paragraph 27.3 (WIT-76354), I have stated *'However, Mr O'Brien had dictated on the urgent dictation. These undictated letters were flagged up on the Backlog report. Mr O'Brien went on sick leave in late October 2016 and, during his recovery in November/December 2016, he started to address this backlog.'* This should state *'However, Mr O'Brien had dictated on the urgent dictation and continued to address this backlog until he went on sick leave in November 2016. These undictated letters were flagged up on the Data Quality Report "Outpatient with no attendance outcome/disposal recorded" (please see WIT-76373 TO WIT-76604) During his* Personal information redacted by USI *November/December 2016 Mr O'Brien continued to work through the backlog in dictation.*

5. At paragraph 42.1 (WIT-76360), I have stated *'He did continue to address this backlog up until he commenced his Sick Leave in October 2016.'* This should state *'He did continue to address this backlog up until he commenced his Sick Leave in November 2016.'*

Statement of Truth

I believe that the facts stated in this witness statement are true.

Signed: Noleen Elliott



Date: 1st June 2023