

**UROLOGY SERVICES INQUIRY**

USI Ref: Notice 54 of 2022

Date of Notice: 12th May 2022

Addendum Witness Statement of: Aldrina Magwood

I, Aldrina Magwood, wish to make amendments and additions to my response to Section 21 Notice Number 54 of 2022. The amendments and additions are as follows:-

1. I wish to include questions two and three in this addendum as they were omitted in my original S21 response:

- 2. Please also provide any and all documents within your custody or under your control relating to the terms of reference of the *Urology Services Inquiry* ("USI"). Provide or refer to any documentation you consider relevant to any of your answers, whether in answer to Question 1 or to the questions set out below. Place any documents referred to in the body of your response as separate appendices set out in the order referred to in your answers. If you are in any doubt about document provision, please do not hesitate to contact the Trust's Solicitor, or in the alternative, the Inquiry Solicitor.**

2.1 All documents which have been referenced in this statement can be located in folder "S21 54 of 2022 – Attachments".

- 3. Unless you have specifically addressed the issues in your reply to Question 1 above, please answer the remaining questions in this Notice. If you rely on your answer to Question 1 in answering any of these questions, please specify precisely which paragraphs of your narrative you rely on. Alternatively, you may incorporate the answers to the**



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remaining questions into your narrative and simply refer us to the relevant paragraphs. The key is to address all questions posed and, as far as possible, to address your answers in a chronological format.

3.1 Please see below my responses to each question.

2. At paragraph 1.6 (WIT-35920), the sentence which reads, *'In my recollection, I was made of emerging details pertaining to the matters in this inquiry such as the case review process, establishment of a formal oversight group, and the Serious Adverse Incident (SAI) process in my role as a member of the Senior Management Team (SMT) and Director of Performance and Reform'*, should be amended as follows: *'In my recollection, I was made **aware** of emerging details pertaining to the matters in this inquiry such as the case review process, establishment of a formal oversight group, and the Serious Adverse Incident (SAI) process in my role as a member of the Senior Management Team (SMT) and Director of Performance and Reform'*.

3. At paragraph 1.11 (WIT 35922), the sentence which reads, *'...to deliver the expectations set in Ministerial targets without effective system level workforce and resource planning and system reconfiguration...'* should be amended as follows: *'...to deliver the expectations set in Ministerial targets without effective system level workforce and resource planning and system **wide** reconfiguration...'*.

4. At paragraph 1.17 (WIT 35925), I wish to add the following addition:

d. As Chair of the Trust's Capital Allocation Group (CAG) I was responsible for overseeing monthly decision making on financial allocations in line with the Trust's annual capital budget allocation. This included seeking prioritised bids from Directors for equipment, infrastructure, ICT and fleet requirements in support of operational service delivery needs and seeking additional capital funding bids through DOH in respect of NI Executive 'monitoring rounds'. In respect of matters pertaining to this inquiry it is through this process I also had a



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role in supporting urology services by approving additional funding for equipment such as 'scopes' when prioritised by the Acute Directorate.

5. At paragraph 4.1 (WIT - 35927), Occupational history, I wish to replace the box in my statement with the box below as all the words are now visible.

Organisation	Posts held	Line Manager	Dates of Tenure
Southern Health & Social Services Board	Acting Acting Director of Commissioning (6 Months)	Sean McKeever	18/03/2008-30/09/2008
	Acting Head of Modernisation/ Integrated Clinical Assessment and Treatment Services (ICATS) Manager	Paula Clarke	01/02/2006 - 17/03/2008
Northern Ireland Fire & Rescue Service	Strategic Planning Manager- PO8	Doros Micheal	09/08/04 To 01/02/06
Craigavon & Banbridge Community HSS Trust	Planning & Information Manager – SCP18	Martin Kelly	06/06/02 To 06/08/04
Craigavon Area Hospital Group Trust	Planning Manager (Medical) - SCP20	David Herron	07/00(*) To 03/06/02
Craigavon Area Hospital Group Trust	Service Planner - SCP24	Martin Kelly	11/8/99 To 07/00(*)
Craigavon Area Hospital Group Trust	Contract Services Co-ordinator SM SP 24 (re-graded) & Senior Administrative Assistant Grade 5	Alyson Smyth	01/99 To 08/99 22/9/97 To 01/99
Royal Group of Hospitals	Clinical Audit Officer Grade 4	Maureen Toner	11/10/95-31/08/97
Central Health Services (Toronto, Canada)	Community Nurse/ Home Care Supervisor	Sandra Lemay	1990-1994 (*)

6. At paragraph 5.5 (WIT 35929), the sentence which reads, *'The roles and responsibilities of the post included providing support and performance improvement*



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expertise and invention to individual directorate and to corporate projects to assist in the delivery of efficiency targets' should be amended as follows: 'the roles and responsibilities of the post included providing support and performance improvement expertise and intervention to individual directorates and to corporate projects to assist in the delivery of efficiency targets'

7. At paragraph 6.1 (WIT 25930), I wish to amend my job title from "Best Care Best Value Programme Manager" to "Best Care Best Value **Project** Manager"

8. At paragraph 7.1 (WIT - 35932), the sentence which reads '*In response to changes set out in this document, which remained in 'draft', as far as I recall. Agreement was reached internally with Trust Board to establish a separate 'Performance Committee' as a sub-committee of the Trust Board*', should be amended as follows: '*In response to changes set out in this document, which remained in 'draft', as far as I **recall** **agreement** was reached internally with Trust Board to establish a separate 'Performance Committee' as a sub-committee of the Trust Board*'.

9. At paragraph 9.6 (WIT 35935), the sentence which reads 'See further reference example at 1.15.3 above' should be amended as follows 'See further reference example at **1.16** above'

10. At paragraph 10.1 (WIT 35937), I would like to add the following additional paragraph:

Following a review of the documents included in my witness bundle, I am reminded of a number of specific references as follows:

- 2015/16 AQR (WIT-36541) there is reference to the Thorndale Unit (Urology Service Unit) which was featured as the overall winners in the Trust Excellence Awards for that year.

- 2017/18 AQR (WIT-36843) There is a reference to a "service improvement initiative in urology including a proposed peer review and self assessment of



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urology and Upper GI MDT's (multi-disciplinary teams) to ensure progress/ compliance against the manual of Cancer Services Measures" While I am reminded of this submission from the acute operational team, I do not recall any reported outcome from these proposed actions at that time.

- 2019/20 AQR (WIT-37174) There is a brief reference to "progressing establishment of research in the area of Urology", and at (WIT-37183) there is specific reference in the last paragraph that is relevant to matters pertaining to this inquiry including "urology pressures have been escalated to Regional Urology Reference Group and to the HSCB Performance Team". In my role as Director of Performance and as outlined in my witness statement, I am aware of escalation to HSCB Performance team in respect of Urology and other specialities. This paragraph also references the funding that was allocated to the Southern Trust urology service for a 7th Consultant and references system level considerations on how urology capacity can be maximised regionally. As I understand it, this statement refers to actions such as that referenced in my witness statement regarding proposals for the establishing Day Elective Care Centres (DECC) on a regional basis to consider system level capacity.

11. At paragraph 14 (WIT 35940), the paragraph underneath should state 14.1 instead of 13.3.

12. At paragraph 33.1 (WIT 35949), the sentence which reads '*The performance team under my accountability is overseeing and corporate reporting of performance metrics*' should be amended as follows '*The performance team under my accountability **was responsible for** overseeing **the monitoring** and corporate reporting of performance metrics.*'

13. At paragraph 35.1 (WIT 35951), I wish to make the following addition after the sentence:



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*'The responsibility for reviewing urology performance in respect of patient pathway performance/ breaches was the responsibility of the Head of Service and the Assistant Director with responsibility for the Urology Services'. **The Performance Team were responsible for providing information/ data to support action planning at the Directorate meeting. For example, the performance against access targets for each speciality, information on longest waits and also emerging around 2018/19, the performance team also provided information reports on the "Review Backlog", which was not part of the Commissioning Plan targets but was intended to provide information on increasing numbers of patients awaiting a review appointment "beyond clinically accepted timelines". This is defined as beyond the time in which the clinician would have intended or expected to have reviewed the patient'***

14. At paragraph 37.4 (WT 35955), the sentence which reads '*...at para 36.3, in respect of potential benefits in terms of migrating risk and fostering wider system...*' should be amended as follows '*... at para 36.3, in respect of potential benefits in terms of **mitigating** risk and fostering wider system...*'

15. At paragraph 52.1 (WIT 35961), the sentence which reads "*...I understood this was also highlighted on the Acute Directorate Risk Register (which I would not have seen) but included in the Corporate Risk Register...*", should be amended as follows: "*...I understood this was also highlighted on the Acute Directorate Risk Register (which I would not have seen) **and** included on the Corporate Risk Register...*".

16. At paragraph 54.1, I wish to make the following addition after the sentence:

*'The data collected by the Performance team for reporting included numbers at specialty level and did not include patient level data'. **Patient level data for management of waiting lists, validation and other assurance processes is available at service level.***



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17. At paragraph 59.2 (WIT 35966), the sentence which reads, *'I am not aware during my tenure of any governance concerns regarding urology or individual members of the urology team until July 2021 when the issues relating to this inquiry where formally raised'* should be amended as follows: *'I am not aware during my tenure of any governance concerns regarding urology or individual members of the urology team until July **2020** when the issues relating to this inquiry where formally raised'*. I wish to highlight however, in reviewing the papers included in my witness bundle I was reminded of a notification which was made to Confidential Trust Board on the 27th January 2017 regarding an MHPS exclusion. Mrs Toal had notified of an exclusion that had been lifted and a consultant urologist had been returned to work with controls in place.

18. At paragraph 63.1 (WIT 35968), the sentence which reads *'Having had the opportunity to reflect, particularly on the knowledge of concerns that were raised as part of the MHPS process back in 2016'* should be amended as follows *'**I have had** the opportunity to reflect, particularly on the knowledge of concerns that were raised as part of the MHPS process back in 2016'*.

19. At paragraph 63.2 (WIT 35968), the sentence which reads *'also feel there was an opportunity for a more holistic governance and risk management review'* should be amended as follows *'**I** also feel there was an opportunity for a more holistic governance and risk management review'*

20. At paragraph 66.4 (WIT 35970), the sentence which reads *'I do not recall when the discussion at para 66.2 was had'* should be amended as follows *'I do not recall when the discussion at para **66.3** was had'*

NOTE:

By virtue of section 43(1) of the Inquiries Act 2005, "document" in this context has a very wide interpretation and includes information recorded in any form.



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This will include, for instance, correspondence, handwritten or typed notes, diary entries and minutes and memoranda. It will also include electronic documents such as emails, text communications and recordings. In turn, this will also include relevant email and text communications sent to or from personal email accounts or telephone numbers, as well as those sent from official or business accounts or numbers. By virtue of section 21(6) of the Inquiries Act 2005, a thing is under a person's control if it is in his possession or if he has a right to possession of it.

Statement of Truth

I believe that the facts stated in this witness statement are true.

Signed: _____

Personal Information redacted by the USI

Date: 22/05/2023_____