

1st sign-off agreement			Suresh
1st sign-off agreed - awaiting 2nd sign-off agreement		16 Sep 2016	Mr Colin Weir
2nd sign-off agreed - awaiting 3rd sign-off agreement		29 Sep 2016	Dr Charles McAllister
Signed off		3 Oct 2016	Mr Ronan Carroll

## Hours Breakdown

	Main Employer PAs	Total PAs	Total hours
Direct Clinical Care (DCC)	9.771	9.771	39:05
Supporting Professional Activities (SPA)	1.458	1.458	5:50
Total	11.229	11.229	44:55

## On-call summary

Rota Name	Location	Weekday Freq	Weekend Freq	Category	Supplement	PAs
On-call Rota	Craigavon Area Hospital	6	6	A	5%	1.000
Type	Normal	Premium	Cat.	PA		
			Total:		1.000	
Predictable	n/a	n/a	DCC		0.000	
Unpredictable	n/a	n/a	DCC		1.000	
The total PAs arising from your on-call work is:		1.000				
Your availability supplement is:		5% (based on the highest supplement from all your rotas)				

## On-call rota details

### On-call Rota (PA entry)

<b>General information</b>	
What is your on-call activity?	On-call Rota
Where does your on-call rota take place in?	Craigavon Area Hospital
What is your on-call classification?	A
<b>Weekday work</b>	
What is the frequency of your weekday on-call work?	1 in 6.00
	<b>Predictable Unpredictable</b>
How many PAs arise from your weekday on-call work?	<b>0.000 1.000</b>
<b>Weekend work</b>	
(A weekend is classed as Saturday to Sunday for this rota)	
What is the frequency of your weekend on-call work?	1 in 6.00
	<b>Predictable Unpredictable</b>
How many PAs arise from your weekend on-call work?	<b>0.000 0.000</b>
<b>Other information</b>	
Which objective does this on-call work relate to?	
Comments	

## Sign off

Role: Clinical Manager	Role: Consultant	Role: Board Member
Name: Mr Weir, Colin (Con)	Name: Dr McAllister, Charles (Con)	Name: Mr Carroll, Ronan
Signed:	Signed:	Signed:
Date:	Date:	Date:

## Timetable

### Week 1

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Patient related admin (reports, results etc) 09:00 - 13:00	Day surgery 09:00 - 13:00	Pre-op ward round 07:30 - 08:00	Uroradiology meeting 08:30 - 10:00	Continuous professional development. 09:00 - 12:00		
Patient related admin (reports, results etc) 13:00 - 17:00	New patient Clinic 13:30 - 17:30	Planned in-patient operating sessions 08:00 - 12:00	Grand Round 10:00 - 12:00	Pre-op ward round 12:00 - 13:00		
		Post-op ward round 12:00 - 12:30	Departmental meeting 12:00 - 14:00	Planned in-patient operating sessions 13:00 - 17:00		
		Sub Specialty clinic 13:30 - 17:30	Surgery MDT 14:00 - 17:30	Post-op ward round 17:00 - 17:30		

### Week 2

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
New patient Clinic 09:00 - 13:00	Continuous professional development. 08:30 - 13:30	Pre-op ward round 07:30 - 08:00	Uroradiology meeting 08:30 - 10:00	Continuous professional development. 09:00 - 12:00		
Stone treatment clinic 13:30 - 17:00		Planned in-patient operating sessions 08:00 - 12:00	Grand Round 10:00 - 12:00	Pre-op ward round 12:00 - 13:00		
		Post-op ward round 12:00 - 12:30	Departmental meeting 12:00 - 14:00	Planned in-patient operating sessions 13:00 - 17:00		
		Review Outpatients clinic 13:30 - 17:30	Surgery MDT 14:00 - 17:30	Post-op ward round 17:00 - 17:30		

### Week 3

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Patient related admin (reports, results etc) 09:00 - 13:00	Day surgery 09:00 - 13:00	Pre-op ward round 07:30 - 08:00	Uroradiology meeting 08:30 - 10:00	Continuous professional development. 09:00 - 12:00		
Patient related admin (reports, results etc) 13:00 - 17:00	New patient Clinic 13:30 - 17:30	Planned in-patient operating sessions 08:00 - 12:00	Grand Round 10:00 - 12:00	Pre-op ward round 12:00 - 13:00		
		Post-op ward round 12:00 - 12:30	Departmental meeting 12:00 - 14:00	Planned in-patient operating sessions 13:00 - 17:00		
		Sub Specialty clinic 13:30 - 17:30	Surgery MDT 14:00 - 17:30	Post-op ward round 17:00 - 17:30		

### Week 4

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
New patient Clinic 09:00 - 13:00	Continuous professional development. 08:30 - 13:30	Pre-op ward round 07:30 - 08:00	Uroradiology meeting 08:30 - 10:00	Continuous professional development. 09:00 - 12:00		
Stone treatment clinic		Planned in-patient operating	Grand Round	Pre-op ward		

13:30 - 17:00		sessions 08:00 - 12:00	10:00 - 12:00	round 12:00 - 13:00		
		Post-op ward round 12:00 - 12:30	Departmental meeting 12:00 - 14:00	Planned in- patient operating sessions 13:00 - 17:00		
		Review Outpatients clinic 13:30 - 17:30	Surgery MDT 14:00 - 17:30	Post-op ward round 17:00 - 17:30		

## Week 5

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Patient related admin (reports, results etc) 09:00 - 13:00	Day surgery 09:00 - 13:00	Pre-op ward round 07:30 - 08:00	Uroradiology meeting 08:30 - 10:00	Continuous professional development. 09:00 - 12:00		
Patient related admin (reports, results etc) 13:00 - 17:00	New patient Clinic 13:30 - 17:30	Planned in- patient operating sessions 08:00 - 12:00	Grand Round 10:00 - 12:00	Pre-op ward round 12:00 - 13:00		
		Post-op ward round 12:00 - 12:30	Departmental meeting 12:00 - 14:00	Planned in- patient operating sessions 13:00 - 17:00		
		Sub Specialty clinic 13:30 - 17:30	Surgery MDT 14:00 - 17:30	Post-op ward round 17:00 - 17:30		

## Week 6

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Consultant of the week 09:00 - 17:00	Consultant of the week 09:00 - 17:00	Consultant of the week 09:00 - 17:00	Consultant of the week 09:00 - 17:00	Consultant of the week 09:00 - 17:00		

## Activities


- Additional Programmed Activities
- Hot Activity
- Unaffected by hot activity
- Shrunk by hot activity


Type	Day	Time	Weeks	Activity	Employer	Location	Cat.	Num/Yr	PA	Hours
							Total:	10.229	40:55	
	Mon	09:00 - 13:00	wks 2, 4	New patient Clinic	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	14	0.333	1:20
	Mon	09:00 - 13:00	wks 1, 3, 5	Patient related admin (reports, results etc)	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	21	0.500	2:00
	Mon	09:00 - 17:00	wk 6	Consultant of the week	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	7	0.333	1:20
	Mon	13:00 - 17:00	wks 1, 3, 5	Patient related admin (reports, results etc)	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	21	0.500	2:00
	Mon	13:30 - 17:00	wks 2, 4	Stone treatment clinic	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	14	0.292	1:10
	Tue	08:30 - 13:30	wks 2, 4	Continuous professional development.	Southern Health and Social Care Tru..	Craigavon Area Hospital	SPA	14	0.417	1:40
	Tue	09:00 - 13:00	wks 1, 3, 5	Day surgery	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	21	0.500	2:00
	Tue	09:00 - 17:00	wk 6	Consultant of the week	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	7	0.333	1:20

Type	Day	Time	Weeks	Activity	Employer	Location	Cat.	Num/Yr	PA	Hours
	Tue	13:30 - 17:30	wks 1, 3, 5	New patient Clinic	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	21	0.500	2:00
	Wed	07:30 - 08:00	wks 1-5	Pre-op ward round	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.104	0:25
	Wed	08:00 - 12:00	wks 1-5	Planned in-patient operating sessions	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.833	3:20
	Wed	09:00 - 17:00	wk 6	Consultant of the week	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	7	0.333	1:20
	Wed	12:00 - 12:30	wks 1-5	Post-op ward round	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.104	0:25
	Wed	13:30 - 17:30	wks 1, 3, 5	Sub Specialty clinic Comments: Oncology clinic	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	21	0.500	2:00
	Wed	13:30 - 17:30	wks 2, 4	Review Outpatients clinic	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	14	0.333	1:20
	Thu	08:30 - 10:00	wks 1-5	Uroradiology meeting	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.313	1:15
	Thu	09:00 - 17:00	wk 6	Consultant of the week	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	7	0.333	1:20
	Thu	10:00 - 12:00	wks 1-5	Grand Round	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.417	1:40
	Thu	12:00 - 14:00	wks 1-5	Departmental meeting	Southern Health and Social Care Tru..	Craigavon Area Hospital	SPA	35	0.417	1:40
	Thu	14:00 - 17:30	wks 1-5	Surgery MDT	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.729	2:55
	Fri	09:00 - 12:00	wks 1-5	Continuous professional development.	Southern Health and Social Care Tru..	Craigavon Area Hospital	SPA	35	0.625	2:30
	Fri	09:00 - 17:00	wk 6	Consultant of the week	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	7	0.333	1:20
	Fri	12:00 - 13:00	wks 1-5	Pre-op ward round	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.208	0:50
	Fri	13:00 - 17:00	wks 1-5	Planned in-patient operating sessions	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.833	3:20
	Fri	17:00 - 17:30	wks 1-5	Post-op ward round	Southern Health and Social Care Tru..	Craigavon Area Hospital	DCC	35	0.104	0:25

## No specified day

"( )" Refers to an activity that replaces or runs concurrently

 Additional Programmed Activities

 Hot Activity

Type	Normal	Premium	Activity	Employer	Location	Cat.	Num/Yr	PA	Hours
You have not added any activities.									

## Resources



Staff

Equipment

Clinical Space

Other

## Additional information

Additional comments

No comments made

**Urology Departmental Meeting  
18 June 2015**

**AGENDA**

1. New OP
2. Review OP
3. Dashboard
4. Elective – IN's/Days – Urgents
5. Urodynamics
6. Cancer performance paper
7. Peer Review
8. Red Flag capacity over July (escalation email from Mandeville)
9. Workshop on 26 June 2015
10. Future dates for workshops
11. AOB

**Urology Departmental Meeting  
23 July 2015**

**AGENDA**

1. Introduction of New Medical Director and discussion of the issues and challenges in Urology.
2. Infection Control issues – 4<sup>th</sup> Floor
3. RQIA Visit to 3 South
4. Regional Review Paper for discussion along with nominations for sub-groups
5. Peer Review – Serious Concerns (update)
6. New Clinics – Stocktake
7. Any Other Business

**Urology Departmental Meeting  
8 October 2015**

**AGENDA**

1. Apologies
2. Administration of Mitomycin
3. Infection control
4. FY1 duties on the wards
5. Saline TURP System (agree a date that suits for Susan England at meeting)
6. Antibiotic Stewardship (do we need to invite Melanie Pathiraja – Consultant microbiologist to a future meeting?)
7. Paediatrics – Daisy Hill Hospital
8. Emergency Theatre utilisation
9. Urology oncall Registrar rota
10. Working Group updates (SBA/CCG referral for advice and banner guidance)
11. Triage
12. Greenlight laser – Rep Mark Devoy would like to attend a future meeting to provide information on this.
13. Hospital at night
14. TROC pathway (Kate and Jenny to attend)
15. FPSA or not FPSA?? (Derek McKillop attending the meeting on 22 October at 12:30)
16. Any other Business

**UROLOGY PERFORMANCE – 20 MAY 2015***New Outpatient waiting lists*

Total on waiting list = 1842 patients

Total with a date = 70 patients

**Total URGENT waiting a date is 266**

**(longest = 1x 45 weeks, 1 x 38 week and 1 x 34 weeks)**

225 patients waiting 0-9 weeks

41 patients waiting 10-45 weeks – longest after the 34 weeks = 13 weeks

**Total ROUTINE waiting a date is 1506 (longest = 50 weeks)**

254 patients waiting over 40 weeks

312 patients waiting 30-39 weeks

330 patients waiting 20-29 weeks

345 patients waiting 10 – 19 weeks

265 patients waiting 0-9 weeks

**Update on urology review backlog:**

**Data Validation** (PAS) commenced December 2014 – to look for duplicate episodes etc. to ensure lists were cleansed before patient validation (letters) were sent.

There were a number of duplicates identified, as well as other PAS issues/errors such as:

- patients added to OPWL incorrectly, or to the wrong OPWL
- patients added to Consultant OPWL instead of Nurse-Led
- Date Required not changed (patient appeared to be in backlog, but should have had a future Date Required for review)
- Patients not booked from OPWL, but had been seen since their stated Date Required
- OP Discharges per Consultant letter not followed up on PAS – i.e. Episode not closed down on PAS
- Under 18 discharges – must receive confirmation from consultants first – not being processed efficiently

All PAS issues identified (mostly recurring problems) have been highlighted to Service Administrators/PAS User Group/Data Quality Team/Information Team – for action and future PAS training/refresher training

Total patients data validated – 1900 approx

**Patient letter validation** – commenced last week February 2015

Total 973 letters sent (to longest waiters).

260 patients were discharged (either didn't want appointment or didn't respond)

713 patients still wanted an appointment = 73%

## Review Backlog position as of 30 April 2015

CONSULTANT	URGENCY	OPWL CODE	TOTAL	LONGEST WAIT
MR M YOUNG	ROUTINE	BURM4R	6	Mar-13
MR M YOUNG	URGENT	BURM4UR	0	0
MR M YOUNG	ROUTINE	CURMYR	406	Dec-12
MR M YOUNG	URGENT	CURMYUR	57	Jun-14
MR M YOUNG	ROUTINE	CMYUOR	0	0
MR M YOUNG	ROUTINE	CMYSTCR	286	Feb-14
<b>MR M YOUNG</b>		<b>TOTAL</b>	<b>755</b>	<b>Dec-12</b>
MR A O'BRIEN	ROUTINE	CAU4R	80	Nov-11
MR A O'BRIEN	URGENT	CAU4UR	10	Jan-15
MR A O'BRIEN	ROUTINE	CU2R	448	Dec-11
MR A O'BRIEN	URGENT	CU2UR	105	Sep-14
MR A O'BRIEN	ROUTINE	CAOBUOR	273	Sep-13
<b>MR O'BRIEN</b>		<b>TOTAL</b>	<b>916</b>	<b>Nov-11</b>
MR A GLACKIN	ROUTINE	CAJGR	206	Apr-13
MR A GLACKIN	URGENT	CAJGUR	45	Feb-14
MR A GLACKIN	ROUTINE	CAJGUOR	5	Apr-15
<b>MR GLACKIN</b>		<b>TOTAL</b>	<b>256</b>	<b>Apr-13</b>
MR K SURESH	ROUTINE	CKSR	54	Apr-13
MR K SURESH	URGENT	CKSUR	174	Apr-13
MR K SURESH	ROUTINE	CKSUOR	28	Feb-15
<b>MR SURESH</b>		<b>TOTAL</b>	<b>256</b>	<b>Apr-13</b>
MR MD HAYNES	ROUTINE	CMDHR	0	0
MR MD HAYNES	URGENT	CMDHUR	0	0
MR MD HAYNES	ROUTINE	CMDHUOR	0	0
<b>MR HAYNES</b>		<b>TOTAL</b>	<b>0</b>	<b>0</b>
MR JP O'DONOGHUE	ROUTINE	CJODR	27	Feb-15
MR JP O'DONOGHUE	URGENT	CJODUR	3	Feb-15
<b>MR O'DONOGHUE</b>		<b>TOTAL</b>	<b>30</b>	<b>Feb-15</b>
UN-NAMED REVIEWS	ROUTINE	EUROR	42	Dec-13
UN-NAMED REVIEWS	URGENT	EUROUR	6	Feb-15
<b>ENNISKILLEN</b>		<b>TOTAL</b>	<b>48</b>	<b>Dec-13</b>
MR AKHTAR	ROUTINE	CMAR	125	Dec-12
<b>MR AKHTAR</b>		<b>TOTAL</b>	<b>125</b>	<b>Dec-12</b>
<b>OVERALL TOTAL AND LONGEST WAIT</b>			<b>2386</b>	<b>Nov-11</b>

***Inpatient and Daycase waiting lists*****Total = 924 on waiting list = 172 with dates**

249 urgent inpatients without a date longest = 91 weeks

<b>Consultant</b>	<b>Total URGENT Inpts without date</b>	<b>Waiting time</b>
Mr Young	56 patients	Longest = 84 weeks 38 between 14-84 weeks 19 between 0-13 weeks
Mr O'Brien	112 patients	Longest = 81 weeks 26 > 51 weeks 60 between 14-50 weeks 26 between 0-13 weeks
Mr Glackin	13 patients	Longest = 33 weeks 1 x 33 weeks 12 between 0-13 weeks
Mr Haynes	18 patients	Longest = 52 weeks 6 between 14-52 weeks 12 between 0-13 weeks
Mr Suresh	20 patients	Longest = 25 weeks 7 between 14-25 weeks 13 between 0-13 weeks
Mr O'Donoghue	30 patients	Longest 91 weeks 11 between 14-91 weeks 19 between 0-13 weeks

116 urgent daycases without a date longest = 69 weeks

<b>Consultant</b>	<b>Total URGENT Inpts without date</b>	<b>Waiting time</b>
Mr Young	48 patients	Longest = 69 weeks 17 between 14-69 weeks 31 between 0-13 weeks
Mr O'Brien	14 patients	Longest = 54 weeks 4 between 14-54 weeks 10 between 0-13 weeks
Mr Glackin	11 patients	Longest = 13 weeks 11 between 0-13 weeks
Mr Haynes	3 patients	Longest = 17 weeks 1 at 8 weeks 1 at 3 weeks
Mr Suresh	23 patients	Longest = 27 weeks 8 between 14-27 weeks 15 between 0-13 weeks
Mr O'Donoghue	17 patients	Longest 35 weeks 4 between 14-35 weeks 13 between 0-13 weeks

**Flexible Cystoscopy**

<b>Consultant</b>	<b>Planned Flexis To be seen by end of June</b>	<b>Waiting time</b>	<b>On D/C list</b>	<b>Waiting time</b>
Mr Young	6 patients	2 April 1 May 3 June	4 patients	7 weeks
Mr O'Brien	8 patients	1 Feb 6 May 1 June	4 patients	38 weeks
Mr Glackin	9 patients	2 May 7 June	12 patients	14 weeks
Mr Haynes	7 patients	2 May 5 June	0 patients	-
Mr Suresh	1 patient	1 April	12 patients	27 weeks
Mr O'Donoghue	0 patients	-	25 patients	25 weeks



**UROLOGY PERFORMANCE – 18 June 2015**

*New Outpatient waiting lists* Total on waiting list = 1963 patients

**Total Urgent = 381 with longest being 14 weeks (great improvement)**

**Review Backlog position as of 31 May 2015**

CONSULTANT	URGENCY	OPWL CODE	TOTAL As of 30/04/15	Total as of 31 May 2015	LONGEST WAIT
MR M YOUNG	ROUTINE	BURM4R	6	6	Mar-13
MR M YOUNG	URGENT	BURM4UR	0	0	0
MR M YOUNG	ROUTINE	CURMYR	406	375	Dec-12
MR M YOUNG	URGENT	CURMYUR	57	54	Jun-14
MR M YOUNG	ROUTINE	CMYUOR	0	0	0
MR M YOUNG	ROUTINE	CMYSTCR	286	320	Feb-14
<b>MR M YOUNG</b>		<b>TOTAL</b>	<b>755</b>	<b>755</b>	<b>Dec-12</b>
MR A O'BRIEN	ROUTINE	CAU4R	80	77	Nov-11
MR A O'BRIEN	URGENT	CAU4UR	10	19	Jan-15
MR A O'BRIEN	ROUTINE	CU2R	448	447	Dec-11
MR A O'BRIEN	URGENT	CU2UR	105	119	Sep-14
MR A O'BRIEN	ROUTINE	CAOBUOR	273	271	Sep-13
<b>MR O'BRIEN</b>		<b>TOTAL</b>	<b>916</b>	<b>933</b>	<b>Nov-11</b>
MR A GLACKIN	ROUTINE	CAJGR	206	214	Apr-13
MR A GLACKIN	URGENT	CAJGUR	45	56	Feb-14
MR A GLACKIN	ROUTINE	CAJGUOR	5	14	Apr-15
<b>MR GLACKIN</b>		<b>TOTAL</b>	<b>256</b>	<b>284</b>	<b>Apr-13</b>
MR K SURESH	ROUTINE	CKSR	54	56	Apr-13
MR K SURESH	URGENT	CKSUR	174	180	Apr-13
MR K SURESH	ROUTINE	CKSUOR	28	38	Feb-15
<b>MR SURESH</b>		<b>TOTAL</b>	<b>256</b>	<b>274</b>	<b>Apr-13</b>
MR MD HAYNES	ROUTINE	CMDHR	0	2	May 15
MR MD HAYNES	URGENT	CMDHUR	0	1	May 15
MR MD HAYNES	ROUTINE	CMDHUOR	0	1	May 15
<b>MR HAYNES</b>		<b>TOTAL</b>	<b>0</b>	<b>4</b>	<b>May 15</b>
MR JP O'DONOGHUE	ROUTINE	CJODR	27	47	Feb-15
MR JP O'DONOGHUE	URGENT	CJODUR	3	15	Feb-15
<b>MR O'DONOGHUE</b>		<b>TOTAL</b>	<b>30</b>	<b>62</b>	<b>Feb-15</b>
UN-NAMED REVIEWS	ROUTINE	EUROR	42	42	Dec-13
UN-NAMED REVIEWS	URGENT	EUROUR	6	6	Feb-15
<b>ENNISKILLEN</b>		<b>TOTAL</b>	<b>48</b>	<b>48</b>	<b>Dec-13</b>
MR AKHTAR	ROUTINE	CMAR	125	121	Dec-12
<b>MR AKHTAR</b>		<b>TOTAL</b>	<b>125</b>	<b>121</b>	<b>Dec-12</b>
<b>OVERALL TOTAL AND LONGEST WAIT</b>			<b>2386</b>	<b>2481</b>	<b>Nov-11</b>

***Inpatient and Daycase waiting lists*****Total = 935 on waiting list = 172 with dates**

249 urgent inpatients without a date longest = 91 weeks

457 Urgent - 89 booked, 368 not booked

Urgent Longest Waiter = 94 weeks (date)

Cluster of patients around 73 weeks

10 &gt; 73 weeks

**Profile of Urgent Long waiters without dates:**

90+ weeks - 1 patients; no date

80-89 weeks - 4 patients; 0 with dates

70-79 weeks - 13 patients; 0 with date

60-69 weeks - 17 patients; 0 with dates

50-59 weeks - 26 patients; 3 with dates

40-49 weeks - 27 patients; 1 with date

30-39 weeks - 42 patients, 11 with dates

20-29 weeks - 44 patients, 4 with dates

10-19 weeks - 98 patients, 12 with dates

0-9 weeks - 203 patients, 60 with dates

478 Routine - 67 with dates, 411 with no dates

Longest waiter = 95 weeks (no date)

<b>Consultant</b>	<b>Total URGENT Inpts without date May Position</b>	<b>Total URGENT Inpts without date June Position</b>
Mr Young	56 patients 84 weeks	59 patients 88 weeks
Mr O'Brien	112 patients 81 weeks	104 patients 81 weeks
Mr Glackin	13 patients 33 weeks	19 patients 38 weeks
Mr Haynes	18 patients 52 weeks	21 patients 61 weeks
Mr Suresh	20 patients 25 weeks	19 patients 28 weeks
Mr O'Donoghue	30 patients 91 weeks	23 patients 24 weeks

Urgent daycases without a date longest = 69 weeks

<b>Consultant</b>	<b>Total URGENT Daycases without date May Position</b>	<b>Total URGENT Daycases without date June Position</b>
Mr Young	48 patients 69 weeks	54 patients 73 weeks
Mr O'Brien	14 patients 54 weeks	12 patients 46 weeks
Mr Glackin	11 patients 13 weeks	7 patients 14 weeks
Mr Haynes	3 patients 17 weeks	2 patients 21 weeks
Mr Suresh	23 patients 27 weeks	21 patients 19 weeks
Mr O'Donoghue	17 patients 35 weeks	16 patients 17 weeks



## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

Incident Details  
ID & Status

Incident Reference ID

Personal Information  
redacted by the USI

Submitted time (hh:mm)

## Incident IR1 details

Notification email ID number

Personal Information  
redacted by the USI

Incident date (dd/MM/yyyy)

24/01/2014

Time (hh:mm)

17:00

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

ACCIDENTAL OF SPLASHING OF CONTAMINATED FLUID INTO THE EYES OF SCRUBBED NURSE DURING TURP, WHILE USING ELICKS EVACUATOR

Action taken  
Enter action taken at the time of the incident

Informed theatre manager MS MULHOLLAND. Eyes washed out with saline immediately and referred to A&amp;E. risk assessment form completed.

Learning Initial

Reported (dd/MM/yyyy)

24/01/2014

Reporter's full name

K SURESH

Reporter's SHSCT Email Address

Opened date (dd/MM/yyyy)

28/02/2014

Last updated

Briggen Kelly 05/21/2014 08:30:12

Has safeguarding been considered?

Were restrictive practices used?

Name

This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

Personal Information redacted by the USI

## Location of Incident

Site

Craigavon Area Hospital

Loc (Type)

Anaesthetics/Theatres/ICU area

Loc (Exact)

Theatres 1-4 CAH

Directorate

Acute Services

Division

Surgery and Elective Care

Service Area

Anaesthetics, Theatres and IC Services

Speciality / Team

Theatres

## Staff initially notified upon submission

Recipient	Recipient E-mail	Date/Time	Contact	Telephone	Job title	Originated

Name			ID	Number	from
Kelly, Brigeen	Personal Information redacted by the USI	24/01/2014 19:03:31	Personal Information redacted by the USI	Personal Information redacted by the USI	Head of Trauma and Orthopaedics
No details found for the contact with ID	Personal Information redacted by the USI	24/01/2014 19:03:30	Personal Information redacted by the USI		Level 1 Form
Johnston, Pamela	Personal Information redacted by the USI	24/01/2014 19:03:30	Personal Information redacted by the USI	Personal Information redacted by the USI	Ward Sister, Theatres (CAH)
No details found for the contact with ID	mary.mcgeough Personal Information redacted by the USI	24/01/2014 19:03:30	Personal Information redacted by the USI		Level 1 Form
No details found for the contact with ID	Sam.Hall Personal Information redacted by the USI	24/01/2014 19:03:29	Personal Information redacted by the USI		Level 1 Form

### Management of Incident

Handler  
Enter the manager who is handling the review of the incident

Pamela Johnston

Additional/dual handler  
If it is practice within your team for two managers to review incidents together use this field to record the second handler

Brigeen Kelly

Escalate  
You can use this field to note the incident has been escalated to a more senior manager within your Service/Division- select the manager from this list and send an email via the Communication section to notify the manager the incident has been escalated to them.

Date of final approval (closed date) (dd/MM/yyyy) 21/05/2014

Date Notification Sent to External Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to External Agency

Date SAI Report Shared with Family/NOK

**Reasons for Rejection - History****No records to display.****Linked records****No Linked Records.****Coding****Datix Common Classification System (CCS)**

Category	Accident that may result in personal injury
Sub Category	Exposure to electricity, hazardous substance, infection etc
Detail	Exposure to biological hazard

**Datix CCS2**

Type	
Category	
Sub-Category	
Detail	
Is this a Haemovigilance /Blood Transfusion or Labs-related Incident?	No
Is this an incident relating to confidentiality? This may include inappropriate access / disclosure, loss or theft of records etc	No

**SAI / RIDDOR / NIAIC?**

**Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.**

SAI? Click <a href="#">To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.</a>	No
Is this incident RIDDOR reportable? Below are the 5 categories which qualify a RIDDOR Reportable incident (click on blue links for further definition):	No
1. Employee or self-employed person working on Trust premises is killed or suffers a <a href="#">major injury</a>	
2. A member of the public on Trust premises is killed or taken to hospital	
3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident	

but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)

4. [Dangerous Occurrence](#) attributable to the work of the Trust

5. A doctor has notified you in writing that a Trust employee suffers from a [reportable work-related disease](#)

Is this a NIAIC Incident  
NIAIC (Northern Ireland Adverse Incident Centre) incidents relate to medical devices. If a medical device is involved in an incident consider the list below to identify if the incident is NIAIC reportable;

- design or manufacturing problems
- inadequate servicing and maintenance
- inappropriate local modifications
- unsuitable storage and use conditions
- selection of the incorrect device for the purpose
- inappropriate management procedures
- poor user instructions or training (which may result in incorrect user practice)

## Investigation

Investigator Pamela Johnston

Date started (dd/MM/yyyy) 28/02/2014

Actual Impact/Harm  
This has been populated by the reporter. To be quality assured by the investigating manager.

Minor

Risk grading  
Click [here](#)

When the incident has a Severity (actual impact/harm, grading of insignificant to moderate, you need to plot on the matrix opposite the Potential impact/harm. Deciding what are the chances of the incident happening again under similar circumstances. (Likelihood) and multiply that by the potential impact if it were to reoccur (consequence) The overall risk grading for the event will be determined by plotting:

	Consequence				
Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain (Expected to occur daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Likely (Expected to occur weekly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possible (Expected to occur monthly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unlikely (Expected to occur yearly)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

consequence multiplied by likelihood = risk grading. Refer to impact table here:

occur annually)					
Rare (NOT expected to occur for years)					
	Grade: <span>Low Risk</span>				

#### Action taken on review

Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

28/2/14:

Following investigation and discussion with [Personal Information redacted by the USI] it transpired that [Personal Information redacted by the USI] was not wearing eye protection at that time. She fully realised that she should have been wearing eye protection and seemingly she could not find eye goggles in TH6 but understands that that is her responsibility to follow our policy and protect herself. I discussed this incident at our staff meeting as a shared learning. All staff are very aware of policy. I can confirm that there is availability of eye protection in all theatres (goggles and visors). Blood results -nil of note thankfully. PM

#### Action Plan Required?

A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear below. Use this to create your action plan.

No

### Lessons learned

#### Lessons learned

If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

As above. PM

Date investigation completed (dd/MM/yyyy)

28/02/2014

Was any person involved in the incident?

Yes

Was any equipment involved in the incident?

No

### Notepad

#### Notes

Use this section to record any efforts you have made as part of your investigation e.g. phonecalls / requested patient / client's chart / awaiting staff to return from sick leave. This will inform Governance staff who will be monitoring timescales for the completion of investigations etc, and reduce the amount of phone calls/emails to you requesting same information

### Communication

#### Recipients

#### Message

Message history				
Date/Time	Sender	Recipient	Body of Message	Attachments
28/02/2014 11:35:50	Johnston, Pamela	brigeen.keilly <div>Personal Information redacted by the USI</div>	<div>This is a feedback message from Pamela Mulholland. Incident form reference is <div>Personal Information redacted by the USI</div>. The feedback is: 28/2/14: Following investigation and discussion with <div>Personal Information redacted by the USI</div> it transpired that <div>Personal Information redacted by the USI</div> was not wearing eye protection at that time. She fully realised that she should have been wearing eye protection and seemingly she could not find eye goggles in TH6 but understands that that is her responsibility to follow our policy and protect herself. I discussed this incident at our staff meeting as a shared learning. All staff are very aware of policy. I can</div>	



confirm that there is availability of eye protection in all theatres (goggles and visors). Blood results -nil of note thankfully.PM

**Medication details**

Stage

Prescriber Name

Medication error

Medication involved

If multiple medications involved  
enter the primary medication  
affecting the incident, and record  
the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

**Falls Information**

**Please Quality Assure all information as part of your investigation**

Did the fall occur in Hospital or  
Community Setting?

Specific Location of Fall

Exact location of Fall  
Please describe in free-text  
exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within  
reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or repeat?

Days since admission

Was the patient receiving  
medication which may affect the  
risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

**Pressure Ulcers**

Was this incident in respect of a  
Pressure Ulcer?

**Equipment details**

Product type

Brand name

Serial no

Description of device

Current location

CE marking?


Description of defect

Model/size

#### Documents added

Created	Type	Description	ID
24/01/2014	Form	risk assessent form	15072

#### People Affected

	ID	Title	Forenames	Surname	Type	Approval status
	Personal Information redacted by the USI				Staff - Nursing and Midwifery	Unapproved

#### Employees

No Employees

#### Other Contacts

No Other Contacts



## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

### Incident Details ID & Status

Incident Reference ID

 Personal Information  
redacted by the USI

Submitted time (hh:mm)

### Incident IR1 details

Notification email ID number

 Personal Information  
redacted by the USI

Incident date (dd/MM/yyyy)

24/04/2014

Time (hh:mm)

17:00

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

New antibodies were found while group & save prior to urgent operation for bladder cancer(TURBT) and as the sample had to be sent to Belfast for further analysis, the operation had to be cancelled on 8/4/2014 . The following day after liaising with blood bank and after getting clearance from the lab, this patient was rebooked for the procedure to be one on 25/4/2014. She attended pre op assessment clinic on 23/4/2014. New antibodies were found on repeat grouping, but this was not communicated to the appropriate team promptly, resulting in cancellation of the operation again.

Action taken  
Enter action taken at the time of the incident

Discussed with blood bank.  
Explained & apologised to patient.  
rebooked the operation for 9/5/2014

Learning Initial

Reported (dd/MM/yyyy)

24/04/2014

Reporter's full name

Kothandaraman suresh

Reporter's SHSCT Email Address

Opened date (dd/MM/yyyy)

06/06/2014

Last updated

Has safeguarding been considered?

Were restrictive practices used?

Name  
This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

 Personal Information redacted  
by the USI

### Location of Incident

Site

Craigavon Area Hospital

Loc (Type)

Laboratory

Loc (Exact)

Blood Transfusion Lab

Directorate

Acute Services

Division

IMWH - Cancer and Clinical Services

Service Area

Laboratory Services

**Staff initially notified upon submission**

Recipient Name	Recipient E-mail	Date/Time	Contact ID	Telephone Number	Job title	Originated from
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	gillian.henry <small>Personal Information redacted by the USI</small>	24/04/2014 18:20:27	<small>Personal Information redacted by the USI</small>			Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	dorothy.sharpe <small>Personal Information redacted by the USI</small>	24/04/2014 18:20:27	<small>Personal Information redacted by the USI</small>			Level 1 Form
Nelson, Amie	<small>Personal Information redacted by the USI</small>	24/04/2014 18:20:27	<small>Personal Information redacted by the USI</small>		Head of Service	Level 1 Form
Corrigan, Martina	<small>Personal Information redacted by the USI</small>	24/04/2014 18:20:26	<small>Personal Information redacted by the USI</small>		Head of ENT and Urology	Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	Sam.Hall <small>Personal Information redacted by the USI</small>	24/04/2014 18:20:26	<small>Personal Information redacted by the USI</small>			Level 1 Form

**Management of Incident**

Handler BRM  
 Enter the manager who is handling the review of the incident

Additional/dual handler  
 If it is practice within your team for two managers to review incidents together use this field to record the second handler

Escalate  
 You can use this field to note the incident has been escalated to a more senior manager within your Service/Division- select the manager from this list and send an email via the Communication section to notify the manager the incident has been escalated to them.

Date of final approval (closed date) (dd/MM/yyyy) 11/08/2014

Date Notification Sent to External Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to  
External Agency

Date SAI Report Shared with  
Family/NOK

Date HSCB/RQIA/Coroner  
Queries Received

### Reasons for Rejection - History

No records to display.

### Linked records

No Linked Records.

### Coding

#### Datix Common Classification System (CCS)

Category	Clinical assessment (investigations, images and lab tests)
Sub Category	Laboratory investigations
Detail	Failure/delay to order correct tests, image etc

#### Datix CCS2

Type

Category

Sub-Category

Detail

Is this a Haemovigilance /Blood  
Transfusion or Labs-related  
Incident? Yes

Is this an incident relating to  
confidentiality? No  
This may include inappropriate  
access / disclosure, loss or theft  
of records etc

#### SAI / RIDDOR / NIAIC?

Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.

SAI? No  
Click [To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.](#)

Is this incident RIDDOR  
reportable? No  
Below are the 5 categories  
which qualify a RIDDOR  
Reportable incident (click on  
blue links for further definition):

1. Employee or self-employed person working on Trust premises is killed or suffers a [major injury](#).
2. A member of the public on Trust premises is killed or taken

to hospital

3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)

4. [Dangerous Occurrence](#) attributable to the work of the Trust

5. A doctor has notified you in writing that a Trust employee suffers from a [reportable work-related disease](#)

Is this a NIAIC Incident  
NIAIC (Northern Ireland  
Adverse Incident Centre)  
incidents relate to medical  
devices. If a medical device is  
involved in an incident consider  
the list below to identify if the  
incident is NIAIC reportable;

No

- design or manufacturing problems
- inadequate servicing and maintenance
- inappropriate local modifications
- unsuitable storage and use conditions
- selection of the incorrect device for the purpose
- inappropriate management procedures
- poor user instructions or training (which may result in incorrect user practice)

## Investigation

Investigator	BRM
Date started (dd/MM/yyyy)	11/08/2014
Actual Impact/Harm This has been populated by the reporter. To be quality assured by the investigating manager.	Minor

Risk grading

Consequence					

Click [here](#)

When the incident has a Severity (actual impact/harm, grading of insignificant to moderate, you need to plot on the matrix opposite the Potential impact/harm. Deciding what are the chances of the incident happening again under similar circumstances. (Likelihood) and multiply that by the potential impact if it were to reoccur (consequence) The overall risk grading for the event will be determined by plotting: consequence multiplied by likelihood = risk grading. Refer to impact table here:

Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
<b>Almost certain (Expected to occur daily)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Likely (Expected to occur weekly)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Possible (Expected to occur monthly)</b>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Unlikely (Expected to occur annually)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Rare (NOT expected to occur for years)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Grade:</b> <span>Medium Risk</span>					

Action taken on review  
Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

The results of the repeat test were posted on the laboratory system on

Action Plan Required?  
A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear below. Use this to create your action plan.

No

### Lessons learned

Lessons learned  
If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

it is the requestors responsibility to check the results of investigations ordered in advance of any treatment or intervention.

Date investigation completed (dd/MM/yyyy)

11/08/2014

Was any person involved in the incident?

Yes

Was any equipment involved in the incident?

No

### Notepad

Notes  
Use this section to record any efforts you have made as part of your investigation e.g. phonecalls / requested patient / client's chart / awaiting staff to return from sick leave. This will inform Governance staff who will be monitoring timescales for the completion of investigations

etc, and reduce the amount of phone calls/emails to you requesting same information

Communication

Recipients

Message

Message history				Attachments
Date/Time	Sender	Recipient	Body of Message	
No messages				

Medication details

Stage

Prescriber Name

Medication error

Medication involved  
If multiple medications involved enter the primary medication affecting the incident, and record the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

Falls Information  
Please Quality Assure all information as part of your investigation

Did the fall occur in Hospital or Community Setting?

Specific Location of Fall

Exact location of Fall  
Please describe in free-text exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or repeat?



Days since admission

Was the patient receiving medication which may affect the risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

### Pressure Ulcers

Was this incident in respect of a Pressure Ulcer?

### Equipment details

Product type

Brand name

Serial no

Description of device

Current location

CE marking?


Description of defect

Model/size

### Documents added

No documents.

### People Affected

	ID	Title	Forenames	Surname	Type	Approval status
	Personal information redacted by the USI				Patient/Client/Service User	Unapproved

### Employees

No Employees

### Other Contacts

No Other Contacts



## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

### Incident Details ID & Status

Incident Reference ID

Personal Information  
redacted by the USI

Submitted time (hh:mm)

### Incident IR1 details

Notification email ID number

Personal Information  
redacted by the USI

Incident date (dd/MM/yyyy)

15/12/2014

Time (hh:mm)

16:00

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

This gentleman was admitted on 14/12/2014 after SIX attempts of urethral catheterisation in A&E. Pt was septic while in the ward 4N. He was not handed over to urology team till 4p.m on 15/12/2014. HE WAS SEPTIC

Action taken  
Enter action taken at the time of the incident

Taken to theatre for catheterisation

Learning Initial

Reported (dd/MM/yyyy)

15/12/2014

Reporter's full name

Kothandaraman Suresh

Reporter's SHSCT Email Address

Opened date (dd/MM/yyyy)

22/12/2014

Last updated

Sister Kathryn Sheridan 04/29/2016 14:32:54

Has safeguarding been considered?

Were restrictive practices used?

Name  
This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

Personal Information  
redacted by the USI

### Location of Incident

Site

Craigavon Area Hospital

Loc (Type)

Ward or Care Area

Loc (Exact)

4 North

Directorate

Acute Services

Division

Surgery and Elective Care

Service Area

General Surgery

Speciality / Team

General Surgery

### Staff initially notified upon submission

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Recipient Name	Recipient E-mail	Date/Time	Contact ID	Telephone Number	Job title	Originated from
Trouton, Heather	Personal Information redacted by the USI	15/12/2014 21:22:20	Personal Information redacted		Assistant Director of Acute Services	Level 1 Form
Connolly, Connie	Personal Information redacted by the USI	15/12/2014 21:22:20	Personal Information		Acting Acute Governance Co-Ordinator	Level 1 Form
No details found for the contact with ID Personal Information	Eamon.Mackle Personal Information redacted by the USI	15/12/2014 21:22:20	Personal Information			Level 1 Form
Nelson, Amie	Personal Information redacted by the USI	15/12/2014 21:22:19	Personal Information		Head of Service	Level 1 Form
Smyth, Paul	Personal Information redacted by the USI	15/12/2014 21:22:19	Personal Information		Head of Unscheduled Care	Level 1 Form
No details found for the contact with ID Personal Information	gillian.henry Personal Information redacted by the USI	15/12/2014 21:22:18	Personal Information			Level 1 Form
No details found for the contact with ID Personal Information	sheila.mulligan Personal Information redacted by the USI	15/12/2014 21:22:18	Personal Information			Level 1 Form
No details found for the contact with ID Personal Information	Sam.Hal Personal Information redacted by the USI	15/12/2014 21:22:18	Personal Information			Level 1 Form
Sheridan, Kathryn Sister	Personal Information redacted by the USI	15/12/2014 21:22:17	Personal Information redacted by		Clinical Sister	Level 1 Form
Wilson, Sarah Sr	Personal Information redacted by the USI	15/12/2014 21:22:17	Personal Information redacted by		Clinical Sister	Level 1 Form

### Management of Incident

Handler Paul Smyth  
Enter the manager who is handling the review of the incident

Additional/dual handler  
If it is practice within your team for two managers to review incidents together use this field to record the second handler

Escalate  
You can use this field to note the incident has been escalated to a more senior manager within your Service/Division- select the manager from this list and send an email via the Communication

section to notify the manager the incident has been escalated to them.

Date of final approval (closed date) (dd/MM/yyyy) 29/04/2016

Date Notification Sent to External Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to External Agency

Date SAI Report Shared with Family/NOK

Date HSCB/RQIA/Coroner Queries Received

### Reasons for Rejection - History

**No records to display.**

### Linked records

**No Linked Records.**

### Coding

#### Datix Common Classification System (CCS)

Category	Implementation of care or ongoing monitoring/review
Sub Category	Possible delay or failure to Monitor
Detail	Delay/failure in acting on complication of treatment

#### Datix CCS2

Type

Category

Sub-Category

Detail

Is this a Haemovigilance /Blood Transfusion or Labs-related Incident? No

Is this an incident relating to confidentiality? No  
This may include inappropriate access / disclosure, loss or theft of records etc

#### SAI / RIDDOR / NIAIC?

**Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.**

SAI? No  
Click [To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.](#)

Is this incident RIDDOR reportable? No  
 Below are the 5 categories which qualify a RIDDOR Reportable incident (click on blue links for further definition):

1. Employee or self-employed person working on Trust premises is killed or suffers a [major injury](#).
2. A member of the public on Trust premises is killed or taken to hospital
3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)
4. [Dangerous Occurrence](#) attributable to the work of the Trust
5. A doctor has notified you in writing that a Trust employee suffers from a [reportable work-related disease](#)

---

Is this a NIAIC Incident No  
 NIAIC (Northern Ireland Adverse Incident Centre) incidents relate to medical devices. If a medical device is involved in an incident consider the list below to identify if the incident is NIAIC reportable;

- design or manufacturing problems
  - inadequate servicing and maintenance
  - inappropriate local modifications
  - unsuitable storage and use conditions
  - selection of the incorrect device for the purpose
  - inappropriate management procedures
  - poor user instructions or training (which may result in incorrect user practice)
- 

## Investigation

---

Investigator Paul Smyth

Date started (dd/MM/yyyy) 22/12/2014

Actual Impact/Harm  
This has been populated by the reporter. To be quality assured by the investigating manager.

Moderate

Risk grading  
Click [here](#)

When the incident has a Severity (actual impact/harm, grading of insignificant to moderate, you need to plot on the matrix opposite the Potential impact/harm. Deciding what are the chances of the incident happening again under similar circumstances. (Likelihood) and multiply that by the potential impact if it were to reoccur (consequence) The overall risk grading for the event will be determined by plotting: consequence multiplied by likelihood = risk grading. Refer to impact table here:

	Consequence				
Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain (Expected to occur daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Likely (Expected to occur weekly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possible (Expected to occur monthly)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unlikely (Expected to occur annually)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rare (NOT expected to occur for years)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Grade: <span style="border: 1px solid black; padding: 2px;">Medium Risk</span>				

Action taken on review  
Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

inpatient notes requested as patient has been discharged

Action Plan Required? No  
A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear below. Use this to create your action plan.

### Action Plan

#### No actions

#### Lessons learned

Lessons learned as above  
If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

Date investigation completed (dd/MM/yyyy)

Was any person involved in the incident? No

Was any equipment involved in the incident? No

**Notepad****Notes**

Use this section to record any efforts you have made as part of your investigation e.g. phonecalls / requested patient / client's chart / awaiting staff to return from sick leave. This will inform Governance staff who will be monitoring timescales for the completion of investigations etc, and reduce the amount of phone calls/emails to you requesting same information

**Communication****Recipients****Message**

Message history				Attachments
Date/Time	Sender	Recipient	Body of Message	
No messages				

**Medication details**

Stage

Prescriber Name

Medication error

Medication involved  
If multiple medications involved enter the primary medication affecting the incident, and record the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

**Falls Information**

**Please Quality Assure all information as part of your investigation**

Did the fall occur in Hospital or Community Setting?

Specific Location of Fall

Exact location of Fall  
Please describe in free-text exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or repeat?

Days since admission

Was the patient receiving medication which may affect the risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

### Pressure Ulcers

Was this incident in respect of a Pressure Ulcer?

### Equipment details

Product type

Brand name

Serial no

Description of device

Current location

CE marking?


Description of defect

Model/size

### Documents added

No documents.

### People Affected

	ID	Title	Forenames	Surname	Type	Approval status
	Personal Information redacted by the USI				Patient/Client/Service User	Unapproved

### Employees

No Employees

### Other Contacts

No Other Contacts





## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

**Incident Details  
ID & Status**

Incident Reference ID	Personal Information redacted by the USI
Submitted time (hh:mm)	17:17

**Incident IR1 details**

Notification email ID number	Personal Information redacted by the USI
Incident date (dd/MM/yyyy)	17/11/2014
Time (hh:mm)	14:00

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

Patient was waitlisted for removal of ureteric stent on 17/11/2014, This request was registered in the book in stone treatment centre. A green booking form was also filled in at the same time. But this was overlooked. Patient had to have the stent in unnecessarily too long.

Action taken  
Enter action taken at the time of the incident

He was reviewed in clinic today and realised that the stent was still ins itu. Arranged to remove the stent only today.

Learning Initial

Reported (dd/MM/yyyy)	30/03/2015
Reporter's full name	Kothandaraman Suresh
Reporter's SHSCT Email Address	
Opened date (dd/MM/yyyy)	14/04/2015
Last updated	Martina Corrigan 09/07/2015 12:32:31

Has safeguarding been considered?

Were restrictive practices used?

Name  
This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

Patient 136

**Location of Incident**

Site	Craigavon Area Hospital
Loc (Type)	Clinical Area
Loc (Exact)	X-ray Dept (Radiology)
Directorate	Acute Services
Division	Surgery and Elective Care
Service Area	General Surgery
Speciality / Team	Urology Surgery

**Staff initially notified upon submission**

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Recipient Name	Recipient E-mail	Date/Time	Contact ID	Telephone Number	Job title	Originated from
Trouton, Heather	Personal Information redacted by the USI	30/03/2015 17:18:15	Personal Information redacted by the USI		Assistant Director of Acute Services	Level 1 Form
Connolly, Connie	Personal Information redacted by the USI	30/03/2015 17:18:15			Acting Acute Governance Co-Ordinator	Level 1 Form
No details found for the contact with ID Personal Information redacted by the USI	Eamon, Mackle Personal Information redacted by the USI	30/03/2015 17:18:15				Level 1 Form
No details found for the contact with ID Personal Information redacted by the USI	caroline.moorcroft Personal Information redacted by the USI	30/03/2015 17:18:14				Level 1 Form
Smyth, Paul	Personal Information redacted by the USI	30/03/2015 17:18:14			Head of Unscheduled Care	Level 1 Form
Corrigan, Martina	Personal Information redacted by the USI	30/03/2015 17:18:13			Head of ENT and Urology	Level 1 Form
Glenny, Sharon	Personal Information redacted by the USI	30/03/2015 17:18:13			Operational Support Lead	Level 1 Form
No details found for the contact with ID Personal Information redacted by the USI	cathy.rocks Personal Information redacted by the USI	30/03/2015 17:18:13				Level 1 Form
Newell, DeniseE	Personal Information redacted by the USI	30/03/2015 17:18:12			Head of Diagnostic Services	Level 1 Form
Graham, Andrene	Personal Information redacted by the USI	30/03/2015 17:18:12			Modality Lead	Level 1 Form

### Management of Incident

Handler Martina Corrigan  
Enter the manager who is handling the review of the incident

Additional/dual handler  
If it is practice within your team for two managers to review incidents together use this field to record the second handler

Escalate  
You can use this field to note the incident has been escalated to a more senior manager within your Service/Division- select the manager from this list and send an email via the Communication section to notify the manager the incident has been escalated to them.

Date of final approval (closed date) (dd/MM/yyyy) 07/09/2015

Date Notification Sent to External Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to External Agency

Date SAI Report Shared with Family/NOK

Date HSCB/RQIA/Coroner Queries Received

### Reasons for Rejection - History

No records to display.

### Linked records

No Linked Records.

### Coding

#### Datix Common Classification System (CCS)

Category	Treatment, procedure
Sub Category	Urinary
Detail	Delay

#### Datix CCS2

Type	
Category	
Sub-Category	
Detail	
Is this a Haemovigilance /Blood Transfusion or Labs-related Incident?	No
Is this an incident relating to confidentiality? This may include inappropriate access / disclosure, loss or theft of records etc	No

#### SAI / RIDDOR / NIAIC?

Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.

SAI? Click <a href="#">To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.</a>	No
Is this incident RIDDOR reportable?	No

Below are the 5 categories which qualify a RIDDOR Reportable incident (click on blue links for further definition):

1. Employee or self-employed person working on Trust premises is killed or suffers a [major injury](#).

2. A member of the public on Trust premises is killed or taken to hospital

3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)

4. [Dangerous Occurrence](#) attributable to the work of the Trust

5. A doctor has notified you in writing that a Trust employee suffers from a [reportable work-related disease](#)

---

Is this a NIAIC Incident                      No  
NIAIC (Northern Ireland Adverse Incident Centre) incidents relate to medical devices. If a medical device is involved in an incident consider the list below to identify if the incident is NIAIC reportable;

- design or manufacturing problems
  - inadequate servicing and maintenance
  - inappropriate local modifications
  - unsuitable storage and use conditions
  - selection of the incorrect device for the purpose
  - inappropriate management procedures
  - poor user instructions or training (which may result in incorrect user practice)
- 

## Investigation

---

Investigator	Martina Corrigan
--------------	------------------

---

Date started (dd/MM/yyyy)

07/09/2015

Actual Impact/Harm

This has been populated by the reporter. To be quality assured by the investigating manager.

Minor

Risk grading

Click [here](#)

When the incident has a Severity (actual impact/harm, grading of insignificant to moderate, you need to plot on the matrix opposite the Potential impact/harm. Deciding what are the chances of the incident happening again under similar circumstances. (Likelihood) and multiply that by the potential impact if it were to reoccur (consequence) The overall risk grading for the event will be determined by plotting: consequence multiplied by likelihood = risk grading. Refer to impact table here:

	Consequence				
Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain (Expected to occur daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Likely (Expected to occur weekly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possible (Expected to occur monthly)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unlikely (Expected to occur annually)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rare (NOT expected to occur for years)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Grade: <input type="text" value="Medium Risk"/>				

Action taken on review

Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

040915KR- PAS interrogation confirmed that the green form had been actioned on PAS.

Therefore this is not an admin issue. The wait is related to capacity. Communication email sent to HOS to comment and close

Action Plan Required?

A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear below. Use this to create your action plan.

No

### Lessons learned

Lessons learned

If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

discussed at Urology departmental and governance meetings and a new process agreed that all patients that have a stent fitted need to be added to a waiting list with a planned date to come in

Date investigation completed (dd/MM/yyyy)

07/09/2015

Was any person involved in the incident?

No

Was any equipment involved in the incident?

No

### Notepad

Notes

Use this section to record any efforts you have made as part of your investigation e.g. phone calls

/ requested patient / client's chart  
 / awaiting staff to return from  
 sick leave. This will inform  
 Governance staff who will be  
 monitoring timescales for the  
 completion of investigations etc,  
 and reduce the amount of phone  
 calls/emails to you requesting  
 same information

## Communication

### Recipients

### Message

Message history				
Date/Time	Sender	Recipient	Body of Message	Attachments
04/09/2015 14:48:24	Robinson, Katherine	Cardwell, David	This is a feedback message from Katherine Robinson. Incident form reference is [redacted] The feedback is: David- can you ensure this is passed over to SEC. Thanks K. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
04/09/2015 14:47:08	Robinson, Katherine	Smyth, Paul	This is a feedback message from Katherine Robinson. Incident form reference is [redacted] The feedback is: Martina: I have looked at this and there was no recording issue. I have handed this over to SEC to comment and close Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
04/09/2015 14:47:07	Robinson, Katherine	Corrigan, Martina	This is a feedback message from Katherine Robinson. Incident form reference is [redacted] The feedback is: Martina: I have looked at this and there was no recording issue. I have handed this over to SEC to comment and close Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
04/09/2015 14:47:07	Robinson, Katherine	Connolly, Connie	This is a feedback message from Katherine Robinson. Incident form reference is [redacted] The feedback is: Martina: I have looked at this and there was no recording issue. I have handed this over to SEC to comment and close Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
25/08/2015 17:30:57	Connolly, Connie	Corrigan, Martina	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Moved to FSS for management Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
25/08/2015 17:30:56	Connolly, Connie	Carroll, Anita	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Moved to FSS for management Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
25/08/2015 17:30:56	Connolly, Connie	Robinson, Katherine	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Moved to FSS for management Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	

### Medication details

Stage

Prescriber Name

Medication error

Medication involved  
 If multiple medications involved  
 enter the primary medication

affecting the incident, and record  
the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

### Falls Information

**Please Quality Assure all information as part of your investigation**

Did the fall occur in Hospital or  
Community Setting?

Specific Location of Fall

Exact location of Fall  
Please describe in free-text  
exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within  
reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or repeat?

Days since admission

Was the patient receiving  
medication which may affect the  
risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

### Pressure Ulcers

Was this incident in respect of a  
Pressure Ulcer?

### Equipment details

Product type

Brand name

Serial no

Description of device

Current location

CE marking?


Description of defect

Model/size

Documents added

No documents.

People Affected

	ID	Title	Forenames	Surname	Type	Approval status
			Patient 136		Patient/Client/Service User	Unapproved

Employees

No Employees

Other Contacts

No Other Contacts





## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

Incident Details  
ID & Status

Incident Reference ID	Personal Information redacted by the USI
Submitted time (hh:mm)	12:33

## Incident IR1 details

Notification email ID number	Personal Information redacted by the USI
Incident date (dd/MM/yyyy)	15/03/2015
Time (hh:mm)	09:45

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

This patient underwent uretric stenting on 13/03/2014 and was supposed to be readmitted in 4-6 weeks for stent removal and ureteroscopy. But, this detail was overlooked and was discharged without the follow up plan.

Action taken  
Enter action taken at the time of the incident

I contacted him over telephone, apologised and arranged to admit him on 5/6/2015 for the procedure.  
I will raise this issue in the governance meeting to emphasise the need for stent registry.

Learning Initial

Reported (dd/MM/yyyy)	26/05/2015
Reporter's full name	Kothandaraman Suresh
Reporter's SHSCT Email Address	
Opened date (dd/MM/yyyy)	07/09/2015
Last updated	Martina Corrigan 09/07/2015 11:03:25

Has safeguarding been considered?

Were restrictive practices used?

Name  
This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

Personal Information redacted by the USI

## Location of Incident

Site	Craigavon Area Hospital
Loc (Type)	Ward or Care Area
Loc (Exact)	3 South
Directorate	Acute Services
Division	Surgery and Elective Care
Service Area	General Surgery
Speciality / Team	Urology Surgery

## Staff initially notified upon submission

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Recipient Name	Recipient E-mail	Date/Time	Contact ID	Telephone Number	Job title	Originated from
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	Eamon.Mackle <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:39	<small>Personal Information redacted by the USI</small>			Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	emma.mccann <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:39				Level 1 Form
Smyth, Paul	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:38			Head of Unscheduled Care	Level 1 Form
Trouton, Heather	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:38			Assistant Director of Acute Services	Level 1 Form
Connolly, Connie	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:38			Acting Acute Governance Co-Ordinator	Level 1 Form
Nelson, Amie	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:37			Head of Service	Level 1 Form
Young, Michael	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:37			Consultant	Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	Sam.Hall <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:36				Level 1 Form
Glenny, Sharon	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:36			Operational Support Lead	Level 1 Form
Corrigan, Martina	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:35			Head of ENT and Urology	Level 1 Form
Glackin, Anthony Jude	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:34			Consultant Urologist	Level 1 Form
Sheridan, Patrick CN	<small>Personal Information redacted by the USI</small>	26/05/2015 12:33:34			Practice Education Facilitator	Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	Brona.Conway <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:33				Level 1 Form
No details found for the contact with ID <small>Personal Information redacted by the USI</small>	gillian.henry <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:33				Level 1 Form
No details found for the	sharon.kennedy <small>Personal Information redacted by the USI</small>	26/05/2015 12:33:33				Level 1 Form

**Management of Incident**

Handler Martina Corrigan  
Enter the manager who is  
handling the review of the  
incident

Additional/dual handler  
If it is practice within your team  
for two managers to review  
incidents together use this field  
to record the second handler

Escalate  
You can use this field to note the  
incident has been escalated to a  
more senior manager within your  
Service/Division- select the  
manager from this list and send  
an email via the Communication  
section to notify the manager the  
incident has been escalated to  
them.

Date of final approval (closed  
date) (dd/MM/yyyy) 07/09/2015

Date Notification Sent to External  
Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to External  
Agency

Date SAI Report Shared with  
Family/NOK

Date HSCB/RQIA/Coroner  
Queries Received

**Reasons for Rejection - History**

**No records to display.**

**Linked records**

**No Linked Records.**

**Coding****Datix Common Classification System (CCS)**

Category Treatment, procedure

Sub Category Urinary

Detail Delay

**Datix CCS2**

Type

Category

## Sub-Category

## Detail

Is this a Haemovigilance /Blood Transfusion or Labs-related Incident? No

Is this an incident relating to confidentiality? No  
This may include inappropriate access / disclosure, loss or theft of records etc

**SAI / RIDDOR / NIAIC?**

Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.

SAI? No  
Click [To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.](#)

Is this incident RIDDOR reportable? No  
Below are the 5 categories which qualify a RIDDOR Reportable incident (click on blue links for further definition):

1. Employee or self-employed person working on Trust premises is killed or suffers a [major injury](#).
2. A member of the public on Trust premises is killed or taken to hospital
3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)
4. [Dangerous Occurrence](#) attributable to the work of the Trust
5. A doctor has notified you in writing that a Trust employee suffers from a [reportable work-related disease](#)

Is this a NIAIC Incident? No  
NIAIC (Northern Ireland Adverse Incident Centre) incidents relate to medical devices. If a medical device is involved in an incident consider the list below to identify if the incident is NIAIC reportable;

- design or manufacturing problems
- inadequate servicing and maintenance
- inappropriate local modifications
- unsuitable storage and use conditions
- selection of the incorrect device for the purpose
- inappropriate management procedures
- poor user instructions or training (which may result in incorrect user practice)

### Investigation

Investigator Martina Corrigan

Date started (dd/MM/yyyy) 07/09/2015

Actual Impact/Harm Moderate  
This has been populated by the reporter. To be quality assured by the investigating manager.

### Risk grading

Click [here](#)

When the incident has a Severity (actual impact/harm, grading of insignificant to moderate, you need to plot on the matrix opposite the Potential impact/harm. Deciding what are the chances of the incident happening again under similar circumstances. (Likelihood) and multiply that by the potential impact if it were to reoccur (consequence) The overall risk grading for the event will be determined by plotting: consequence multiplied by likelihood = risk grading. Refer to impact table here:

	Consequence				
Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain (Expected to occur daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Likely (Expected to occur weekly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possible (Expected to occur monthly)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unlikely (Expected to occur annually)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rare (NOT expected to occur for years)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Grade: <span style="border: 1px solid black; padding: 2px;">Medium Risk</span>				

Action taken on review  
Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

discussion has taken place at the Urology departmental/audit and governance meetings and a new process has been agreed to address patients who have insertion of stents so that they are added to the planned waiting list with a date for removal included

Action Plan Required? No  
A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear

below. Use this to create your action plan.

## Action Plan

No actions

## Lessons learned

Lessons learned all consultants and registrars are aware of the need to ensure that when they insert a ureteric stent that the patient is added to the waiting list with a date for planned removal

If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

Date investigation completed (dd/MM/yyyy) 07/09/2015

Was any person involved in the incident? No

Was any equipment involved in the incident? No

## Notepad

Notes

Use this section to record any efforts you have made as part of your investigation e.g. phonecalls / requested patient / client's chart / awaiting staff to return from sick leave. This will inform Governance staff who will be monitoring timescales for the completion of investigations etc, and reduce the amount of phone calls/emails to you requesting same information

## Communication

### Recipients

### Message

Message history				Attachments
Date/Time	Sender	Recipient	Body of Message	
No messages				

## Medication details

Stage

Prescriber Name

Medication error

Medication involved  
If multiple medications involved enter the primary medication affecting the incident, and record the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

**Falls Information**

**Please Quality Assure all information as part of your investigation**

Did the fall occur in Hospital or  
Community Setting?

Specific Location of Fall

Exact location of Fall  
Please describe in free-text  
exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within  
reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or  
repeat?

Days since admission

Was the patient receiving  
medication which may affect the  
risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

**Pressure Ulcers**

Was this incident in respect of a  
Pressure Ulcer?

**Equipment details**

Product type

Brand name

Serial no

Description of device

Current location

CE marking?

Description of defect

Model/size

**Documents added**

**No documents.**

**People Affected**

	ID	Title	Forenames	Surname	Type	Approval status

**Employees**

**No Employees**

**Other Contacts**

**No Other Contacts**





## SHSCT GOVERNANCE TEAM (IR2) Form -NEW June 2018

### Incident Details ID & Status

Incident Reference ID Personal Information redacted by the USI

Submitted time (hh:mm) 17:45

### Incident IR1 details

Notification email ID number Personal Information redacted by the USI

Incident date (dd/MM/yyyy) 13/07/2016

Time (hh:mm) 16:00

Does this incident involve a patient under the age of 16 within a Hospital setting (inpatient or ED)

Does this incident involve a Staff Member?

Description  
Enter facts, not opinions. Do not enter names of people

CT renal was done on 17/9/15. Report was received by secretary on 25/9/15. CT raised a suspicion of myeloma. Report was seen by me on 26/9/16 and I requested urgent OPD within 1-2 weeks with a specific mention that 'I am happy to see him as an extra patient' But, an OPD appointment was made only 13/7/16.

Action taken  
Enter action taken at the time of the incident

MRI and blood tests requested 13/7/16. We need to wait for the reports. Hopefully, there is no malignancy.

Learning Initial

Reported (dd/MM/yyyy) 13/07/2016

Reporter's full name Kothandaraman Suresh

Reporter's SHSCT Email Address

Opened date (dd/MM/yyyy) 14/07/2016

Last updated Martina Corrigan 09/05/2016 10:53:39

Has safeguarding been considered?

Were restrictive practices used?

Name  
This will auto-populate with the patient/client's name if the person-affected details have been entered for this incident.

Personal Information redacted by the USI

### Location of Incident

Site Craigavon Area Hospital

Loc (Type) Outpatient Clinic

Loc (Exact) Urology Clinic

Directorate Acute Services

Division Surgery and Elective Care

Service Area Outpatients

Speciality / Team Outpatients

## Staff initially notified upon submission

Recipient Name	Recipient E-mail	Date/Time	Contact ID	Telephone Number	Job title	Originated from
Graham, Andrene	Personal Information redacted by the USI	13/07/2016 17:46:07	Personal Information redacted by the USI		Modality Lead	Level 1 Form
Connolly, Connie	Personal Information redacted by the USI	13/07/2016 17:46:07			Acting Acute Governance Co-Ordinator	Level 1 Form
Reid, Trudy	Personal Information redacted by the USI	13/07/2016 17:46:07			Interim Assistant Director of Corporate Governance	Level 1 Form

## Management of Incident

Handler Martina Corrigan  
 Enter the manager who is handling the review of the incident

Additional/dual handler  
 If it is practice within your team for two managers to review incidents together use this field to record the second handler

Escalate  
 You can use this field to note the incident has been escalated to a more senior manager within your Service/Division- select the manager from this list and send an email via the Communication section to notify the manager the incident has been escalated to them.

Date of final approval (closed date) (dd/MM/yyyy) 05/09/2016

Date Notification Sent to External Agency

Date Terms of Reference Due

Date SAI Report Due

SAI Level (1,2 or 3)

External Agency SAI Ref No.

Date SAI Report Sent to External Agency

Date SAI Report Shared with Family/NOK

Date HSCB/RQIA/Coroner Queries Received

## Reasons for Rejection - History

No records to display.

## Linked records

No Linked Records.

## Coding

**Datix Common Classification System (CCS)**

Category	Access, Appointment, Admission, Transfer, Discharge
Sub Category	Appointment
Detail	Urgent appointment not available when required

**Datix CCS2**

Type	
Category	
Sub-Category	
Detail	
Is this a Haemovigilance /Blood Transfusion or Labs-related Incident?	No
Is this an incident relating to confidentiality? This may include inappropriate access / disclosure, loss or theft of records etc	No

**SAI / RIDDOR / NIAIC?**

Click [here](#) To Help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.

SAI? Click <a href="#">To help you determine whether or not an incident constitutes an SAI please refer to the Regional SAI reporting criteria by clicking here.</a>	No
Is this incident RIDDOR reportable? Below are the 5 categories which qualify a RIDDOR Reportable incident (click on blue links for further definition):	No
<p>1. Employee or self-employed person working on Trust premises is killed or suffers a <a href="#">major injury</a>.</p> <p>2. A member of the public on Trust premises is killed or taken to hospital</p> <p>3. An incident connected with the Trust where an employee, or self-employed person working on Trust premises, suffers an "over 3 day injury (being incapacitated to do their normal duties for more than three consecutive days (not counting the day of the accident but including weekends and rest days). Incapacitation means that the member of staff is absent or unable to do their normal work e.g. placed on lighter duties which are not part of their normal work)</p>	

4. [Dangerous Occurrence](#)  
attributable to the work of the  
Trust

5. A doctor has notified you in  
writing that a Trust employee  
suffers from a [reportable work-  
related disease](#)

Is this a NIAIC Incident  
NIAIC (Northern Ireland Adverse  
Incident Centre) incidents relate  
to medical devices. If a medical  
device is involved in an incident  
consider the list below to identify  
if the incident is NIAIC  
reportable;

- design or manufacturing  
problems
- inadequate servicing and  
maintenance
- inappropriate local  
modifications
- unsuitable storage and use  
conditions
- selection of the incorrect device  
for the purpose
- inappropriate management  
procedures
- poor user instructions or  
training (which may result in  
incorrect user practice

## Investigation

Investigator Martina Corrigan

Date started (dd/MM/yyyy) 05/09/2016

Actual Impact/Harm Moderate  
This has been populated by the  
reporter. To be quality assured  
by the investigating manager.

Risk grading

Click [here](#)

When the incident has a Severity  
(actual impact/harm, grading of  
insignificant to moderate, you  
need to plot on the matrix  
opposite the Potential  
impact/harm. Deciding what are  
the chances of the  
incident happening again under  
similar circumstances. (Likelihood)  
and multiply that by the potential  
impact if it were to reoccur  
(consequence) The overall risk  
grading for the event will be  
determined by plotting:  
consequence multiplied by  
likelihood = risk grading. Refer  
to impact table here:

	Consequence				
Likelihood of recurrence	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain (Expected to occur daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Likely (Expected to occur weekly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possible (Expected to occur monthly)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unlikely (Expected to occur annually)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rare (NOT					

expected to occur for years)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Grade: Medium Risk				

Action taken on review  
Enter here any actions you have taken as a result of the incident occurring; e.g. communicating with staff / update care plan / review risk assessment (corrective and preventative action)

140716cc-this incident was incorrectly classified on submission. Has been amended to be managed by SEC with FSS, AD and HOS notified by communication emails today. Access provided. Access also provided to KR and AC to support investigation. Communication emails sent.  
Response from AC-I can confirm that the Secretary emailed the Referral & Booking Centre to book this appointment as per Consultant instruction (the clinics are usually booked 6 weeks in advance and the Secretary does not have the facility to overbook clinics). I have therefore liaised with Acting RBC Manager and on this occasion it would appear that this has been an oversight i.e. human error due to the volume and lack of capacity of clinic appointment slots. The RBC Manager and I will review process to ensure failsafe's and avoid recurrence.

Action Plan Required?  
A formal action plan is required for all Moderate to Catastrophic incidents. If you tick yes an "Action plan" section will appear below. Use this to create your action plan.

No

### Action Plan

No actions

### Lessons learned

Lessons learned  
If you think there are any lessons from an incident which could be shared with other teams please record here. If not please type "none".

this was human error so very hard to draw up lessons learned

Date investigation completed (dd/MM/yyyy) 05/09/2016

Was any person involved in the incident? No

Was any equipment involved in the incident? No

### Notepad

Notes  
Use this section to record any efforts you have made as part of your investigation e.g. phonecalls / requested patient / client's chart / awaiting staff to return from sick leave. This will inform Governance staff who will be monitoring timescales for the completion of investigations etc, and reduce the amount of phone calls/emails to you requesting same information

### Communication

#### Recipients

#### Message

Message history				

Date/Time	Sender	Recipient	Body of Message	Attachments
30/08/2016 12:25:08	Connolly, Connie	Robinson, Katherine	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: I have copied the clerical response into investigation for your information. My view would be this is a joint issue between Urology and RBC which need careful monitoring. You may want to consider closing this now that cause and contributing factor have been identified. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
30/08/2016 12:25:08	Connolly, Connie	Cunningham, Andrea	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: I have copied the clerical response into investigation for your information. My view would be this is a joint issue between Urology and RBC which need careful monitoring. You may want to consider closing this now that cause and contributing factor have been identified. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
30/08/2016 12:25:08	Connolly, Connie	Haynes, Mark Mr	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: I have copied the clerical response into investigation for your information. My view would be this is a joint issue between Urology and RBC which need careful monitoring. You may want to consider closing this now that cause and contributing factor have been identified. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
30/08/2016 12:25:08	Connolly, Connie	Kothandaraman, Suresh	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: I have copied the clerical response into investigation for your information. My view would be this is a joint issue between Urology and RBC which need careful monitoring. You may want to consider closing this now that cause and contributing factor have been identified. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
30/08/2016 12:25:07	Connolly, Connie	Corrigan, Martina	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: I have copied the clerical response into investigation for your information. My view would be this is a joint issue between Urology and RBC which need careful monitoring. You may want to consider closing this now that cause and contributing factor have been identified. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 10:11:23	Connolly, Connie	Corrigan, Martina	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Access has also been provided for K Robinson and A Cunningham to support investigation. emails sent today. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 10:11:23	Connolly, Connie	Cunningham, Lucia Mrs	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Access has also been provided for K Robinson and A Cunningham to support investigation. emails sent today. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 10:11:22	Connolly, Connie	Cunningham, Andrea	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Access has also been provided for K Robinson and A Cunningham to support investigation. emails sent today. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 10:11:22	Connolly, Connie	Robinson, Katherine	This is a feedback message from Connie Connolly. Incident form reference is [redacted] The feedback is: Access has also been provided for K Robinson and A Cunningham to support investigation. emails sent today. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	

14/07/2016 10:11:22	Connolly, Connie	Carroll, Ronan MR	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: Access has also been provided for K Robinson and A Cunningham to support investigation. emails sent today. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:55:22	Connolly, Connie	Cardwell, David	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: David- FYI as this is has been re-directed to SEC in case you receive queries while I am on leave Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:51:39	Connolly, Connie	Trudy.Reid [redacted]	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:51:38	Connolly, Connie	Reid, Trudy	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:51:38	Connolly, Connie	Boyce, Tracey	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:51:38	Connolly, Connie	Tracey, Boyce [redacted]	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:50:19	Connolly, Connie	Forde, Helen	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:50:19	Connolly, Connie	Carroll, Ronan MR	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:50:19	Connolly, Connie	Corrigan, Martina	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	
14/07/2016 09:50:19	Connolly, Connie	Cunningham, Lucia Mrs	This is a feedback message from Connie Connolly. Incident form reference is [redacted]. The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SEC for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid=[redacted]</a> to view the incident	

			to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid</a> to view the incident	
14/07/2016 09:50:19	Connolly, Connie	Kothandar amanSuresh <small>Personal Information redacted by the USI</small>	This is a feedback message from Connie Connolly. Incident form reference is <small>Personal Information redacted by the USI</small> . The feedback is: this incident was classified incorrectly at the time of submission. This has been moved to SE C for primary management but will require input from FSS. Access provided today. See initial communication comments. Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid</a> to view the incident	
14/07/2016 09:47:46	Connolly, Connie	Kothandar amanSuresh <small>Personal Information redacted by the USI</small>	This is a feedback message from Connie Connolly. Incident form reference is <small>Personal Information redacted by the USI</small> . The feedback is: Mr Suresh-can you confirm the year you viewed the report. Please email-Trudy.Reid@southheritrust.hscni.net Please go to <a href="http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid">http://vsrdatixweb/Datix/Development/index.php?action=incident&amp;recordid</a> to view the incident	

### Medication details

Stage

Prescriber Name

Medication error

Medication involved

If multiple medications involved enter the primary medication affecting the incident, and record the others in the description

Correct medication

Form administered

Correct form

Dose and strength involved

Correct dose

Route involved

Correct route

### Falls Information

**Please Quality Assure all information as part of your investigation**

Did the fall occur in Hospital or Community Setting?

Specific Location of Fall

Exact location of Fall

Please describe in free-text exactly where the fall occurred

Injury Suspected?

Harm?

Buzzer / bell available within reach before fall?

Floor surface

Footwear suitable?

Walking aid in use / reach?

Mental State

First fall this admission or repeat?

Days since admission



Was the patient receiving medication which may affect the risk of falling?

Family informed of fall?

Outcome of Bedrails Assessment

Pressure Ulcers

Was this incident in respect of a Pressure Ulcer?

Equipment details

Product type

Brand name

Serial no

Description of device

Current location

CE marking?


Description of defect

Model/size

Documents added

No documents.

People Affected

	ID	Title	Forenames	Surname	Type	Approval status
	Personal Information redacted by the USI				Patient/Client/Service User	Unapproved

Employees

No Employees

Other Contacts

No Other Contacts

ID	Ref	Incident date	Time	Directorate	Loc (Type)	Loc (Exact)	Speciality / Team	Description	Incident affecting	Incident type tier one	Incident type tier two	Incident type tier three	Result	Severity	Grade	Action taken	Action taken (Investigation)
<div>Personal Information redacted by the USI</div>		17/11/2014	14:00	Acute Services	Clinical Area	X-ray Dept (Radiology)	Urology Surgery	Patient was waitlisted for removal of ureteric stent on 17/11/2014. This request was registered in the book in stone treatment centre. A green booking form was also filled in at the same time. But this was overlooked. Patient had to have the stent in unnecessarily too long.						Minor	Medium Risk	He was reviewed in clinic today and realised that the stent was still ins itu. Arranged to remove the stent only today.	040915KR- PAS interogation confirmed that the green form had been actioned on PAS. Therefore this is not an admin issue. The wait is related to capacity. Communication email sent to HOS to comment and close
<div>Personal Information redacted by the USI</div>		15/03/2015	09:45	Acute Services	Ward or Care Area	3 South	Urology Surgery	This pateint underwent uretric stenting on 13/03/2014 and was supposed to readmitted in 4-6 weeks for stent removal and ureteroscopy. But, this detail was overlooked and was dischrge without the follow up plan.						Moderate	Medium Risk	I contacted him over telephone, apologised and arranged to admit him on 5/6/2015 for the procedure. I will raise this issue in the governance meeting to emphasise the need for stent registry.	discussion has taken place at the Urology departmental/audit and governance meetings and a new process has been agreed to address patients who have insertation of stents so that they are added to the planned waiting list with a date for removal included
<div>Personal Information redacted by the USI</div>		24/04/2014	17:00	Acute Services	Laboratory	Blood Transfusion Lab	Haematology / Blood Transfusion	New antibodies were found while group & save prior to urgent operation for bladder cancer(TURBT) and as the sample had to be sent to Belfast for further analysis, the opertion had to be cancelled on 8/4/2014 . The following day after liaising with blood bank and after getting clearance from the lab, this patien was rebooked for the procedure to be one on 25/4/2014. She attened pre op assessment clinic on 23/4/014. New anibodies were found on repeat grouping,but this was not communicated to the appropriate team promptly, resulting in cancellation of the opeation again.						Minor	Medium Risk	Discussed with blood bank. Explained & apologised to patient. rebooked the opertion for 9/5/2014	The results of the repeat test were posted on the laboratory system on
<div>Personal Information redacted by the USI</div>		15/12/2014	16:00	Acute Services	Ward or Care Area	4 North	General Surgery	This gentleman was admitted on 14/12/2014 after SIX attempts of urethral catheterisation in A&E. Pt was septic while in the ward 4N. He was not handed over to urology team till 4p.m on 15/12/2014. HE WAS SEPTIC						Moderate	Medium Risk	Taken to theatre foe catheterisation	inpatient notes requested as patient has been discharged
<div>Personal Information redacted by the USI</div>		13/07/2016	16:00	Acute Services	Outpatient Clinic	Urology Clinic	Outpatients	CT renal was done on 17/9/15. Report was received by secretary on 25/9/15. CT raised a suspicion of myeloma. Report was seen by me on 26/9/16 and I requested urgent OPD within 1-2 weeks with a specific mention that 'I am happy to see him as an extra patient' But, an OPD appointment was made only 13/7/16.						Moderate	Medium Risk	MRI and blood tests requested 13/7/16. We need to wait for the reports. Hopefully, there is no malignancy.	140716cc-this incident was incorrectly classified on submission. Has been amended to be managed by SEC with FSS. AD and HOS notified by communication emails today. Access provided. Access also provided to KR and AC to support investigation. Communication emails sent. Response from AC-I can confirm that the Secretary emailed the Referral & Booking Centre to book this appointment as per Consultant instruction (the clinics are usually booked 6 weeks in advance and the Secretary does not have the facility to overbook clinics). I have therefore liaised with Acting RBC Manager and on this occasion it would appear that this has been an oversight i.e. human error due to the volume and lack of capacity of clinic appointment slots. The RBC Manager and I will review process to ensure failsafe's and avoid recurrence.



## Antibiotic Guidelines for URINARY TRACT/ UROLOGY infections

- Obtain urine specimen before starting antibiotic therapy-initial antibiotic therapy should be guided by previous urine culture results.
- Change antibiotic according to culture and susceptibility results of urine.
- ASYMPTOMATIC BACTERIURIA; do not treat unless pregnancy or urology procedures planned, even if catheter present.
  - In males asymptomatic bacteriuria is unusual in uncatheterised patients and merits further investigation. Send repeat urine culture. If persistently positive consider discussion with urology and microbiology
- Aminoglycosides (e.g. gentamicin): Prolonged therapy is associated with oto- and nephrotoxicity. Where gentamicin is used, consideration must be given to switching to less toxic agents once culture sensitivities are known if treatment is likely to be prolonged.
- Trimethoprim:
  - avoid in patients with an eGFR <30 who are on concurrent angiotensin-converting enzyme inhibitors/ angiotensin-II receptor blockers / spironolactone / eplerenone / amiloride therapy.
  - avoid in patients on methotrexate due to increased risk of haematological toxicity.
- Nitrofurantoin: contraindicated if eGFR<45; may be used with caution as short-course therapy only for the treatment of uncomplicated lower urinary tract infection in individual cases with an eGFR between 30-44 ml/min to treat resistant pathogens, when the benefits are expected to outweigh the risks.

### CLINICAL GUIDELINES ID TAG

Title:	<i>Antibiotic Guidelines for Urinary Tract/ Urology infections</i>
Author:	<i>Dr Martin Brown and Mrs A McCorry</i>
Speciality / Division:	<i>Microbiology, Pharmacy</i>
Directorate:	<i>Acute</i>
Date Uploaded:	
Review Date	<i>December 2016</i>
<i>Clinical Guideline ID</i>	

**Antibiotic Guidelines for URINARY TRACT/ UROLOGY infections**  
**Antibiotic Guidelines for URINARY TRACT/ UROLOGY infections**

CLINICAL CONDITION	RECOMMENDATIONS		ALTERNATIVE (suitable in serious penicillin allergy)	COMMENTS
<b>(Acute cystitis):</b> <b>Catheter-associated UTIs</b> Community acquired Most patients with catheters develop bacteriuria.	Gentamicin 5mg/kg* IV once daily <u>or</u> Piperacillin/Tazobactam 4.5g 8 hourly IV <u>if</u> gentamicin contraindicated	Trimethoprim 200mg 12 hourly PO <u>OR</u> Nitrofurantoin 50mg 6 hourly PO Aztreonam 2g 8 hourly IV <u>if</u> gentamicin contraindicated	Gentamicin 5mg/kg* IV once daily <u>or</u> Aztreonam 2g 8 hourly IV <u>if</u> gentamicin contraindicated	• Females: <b>3-5 days.</b> • Remove catheter if possible. <b>As soon as possible</b> change catheter if in situ > 2 weeks. • Allow patient to remain without catheter for as long as possible between removal of catheter and insertion of new catheter. • Removal of catheter/insertion of new catheter should be done after antibiotic dose
<b>Complicated UTI</b> Treat with antibiotics <u>only</u> if patient becomes pyrexant or urinary tract systemically ill. • diabetes	Gentamicin 5mg/kg* IV once daily <u>or</u> Piperacillin/Tazobactam 4.5g 8 hourly IV <u>if</u> gentamicin contraindicated	Gentamicin 5mg/kg* IV once daily <u>or</u> Aztreonam 2g 8 hourly IV <u>if</u> gentamicin contraindicated	to minimise risk of septicaemia. • Bladder washouts with antiseptics are <b>not</b> recommended. Duration: 7-10 days	Catheter removal/change should be performed as below where catheter is the source.
<b>Prophylaxis for recurrent infections in women (&gt;3 per year)</b> Immunosuppression • diabetes • recurrent urinary tract infection • structural abnormality of the renal tract	Trimethoprim 100mg nocte PO <u>OR</u> Nitrofurantoin 50-100mg nocte PO Prophylactic use at night - take before going to bed, after emptying bladder.			<b>Diagnosis of recurrent UTI should be based on detection of a urinary pathogen on culture of the urine and on clinical judgement</b> - the number of recurrences regarded as clinically significant depends on the risks of infection and the impact on the patient.
<b>Upper UTI (Pyelonephritis)</b> <b>Urosepsis</b> Sepsis: Clinical impression of infection + 2 of: • Temperature >38°C or <36°C • Tachycardia >90 bpm • RR >20/min • WCC <4 or >12 X 10 <sup>9</sup> /L.	Treat for 3 months, then review. <u>or</u> Piperacillin/Tazobactam 4.5g 8 hourly IV <u>if</u> gentamicin contraindicated	Repeat MSSU after 1 month of treatment.	Gentamicin 5mg/kg* IV once daily <u>or</u> Aztreonam 2g 8 hourly IV <u>if</u> gentamicin contraindicated	<b>Note:</b> • Relapse is recurrent UTI with <b>the same</b> strain of organism. Relapse is the likely cause if infection recurs within a short period (for example within 2 weeks) after treatment. • Reinfection is recurrent UTI with <b>a different strain or species</b> of organism. Reinfection is the likely cause if UTI recurs more than 2 weeks after treatment.

Antibiotic Guidelines for URINARY TRACT/ UROLOGY infections			
CLINICAL CONDITION	RECOMMENDATIONS	ALTERNATIVE (suitable in serious penicillin allergy)	COMMENTS
<b>Epididymitis</b>	<p><i>Sexually transmitted:</i> Doxycycline 100mg 12 hourly PO for 10 -14 days <u>AND GIVE</u> a SINGLE dose Ceftriaxone 500mg IM</p> <p>Men at risk of infection by both enteric organisms and STI (e.g. men who practice insertive anal intercourse) should be considered for cover for enteric organisms in addition to Chlamydia and Gonococcus even if thought sexually acquired.</p> <p><i>Risk of enteric and STIs:</i> Ofloxacin 200mg 12 hourly PO for 14 days, then review <u>AND GIVE</u> a SINGLE dose Ceftriaxone 500mg IM</p> <p><i>Nonsexually transmitted:</i> Ciprofloxacin 500mg 12 hourly PO for 10 days, then review.</p>		<p>Where STI is suspected this should be investigated.</p> <p>If severe cephalosporin allergy, expert infectious diseases consultation is recommended; the best available treatment option is cephalosporin treatment following desensitization.</p> <p>If desensitization is not an option, consider Azithromycin 2g PO; it is effective against uncomplicated gonococcal infection, but concerns over emerging antimicrobial resistance to macrolides should restrict its use.</p>
<b>Prostatitis</b>	<p><i>Not secondary to STI:</i> Ciprofloxacin 500mg 12 hourly PO</p> <p>Most cases of infectious prostatitis are caused by enterobacteriaceae. Where STI is strongly suspected Gonococcus should be covered with ceftriaxone and doxycycline is preferred to a quinolone. Caution should be exercised in moving away from enterobacteriaceae cover in the absence of a laboratory diagnosis. If need to cover both enterobacteriaceae and STI empirically please discuss with microbiology.</p> <p><i>Secondary to STI:</i> Doxycycline 100mg 12 hourly PO <u>AND GIVE</u> a SINGLE dose Ceftriaxone 500mg IM</p>		<p>Gram stain and culture of urine should be performed. Where this suggests infection other than with ciprofloxacin sensitive gram negatives discuss with microbiology.</p> <p>Where STI is suspected this should be investigated.</p> <p>Duration: 2 weeks for STI 4 weeks for acute 4-6+ weeks for chronic</p>

References:

1. 2010 United Kingdom national guideline for the management of epididymo-orchitis. Clinical Effectiveness Group, British Association for Sexual Health and HIV.
2. United Kingdom National guideline for the management of prostatitis (2008). Clinical Effectiveness Group, British Association of Sexual Health and HIV.
3. SIGN 88. Management of suspected bacterial urinary tract infection in adults. July 2012.
4. European Association of Urology Guidelines, 2014 edition.