

---

**From:** Corrigan, Martina [Personal Information redacted by the USI]  
**Sent:** 20 November 2014 16:34  
**To:** Glackin, Anthony; Haynes, Mark; O'Brien, Aidan; Suresh, Ram; Young, Michael  
**Subject:** FW: Urology Missing Triage  
**Attachments:** Urology - 14.11.14.xlsx

**Importance:** High

Dear all

Please see attached there are 206 outstanding triage letters on this list this and this has been escalated to Anita Carroll, Assistant Director, Functional Support and she will most likely escalate to Heather, can I ask if there are any outstanding for you can these please be returned urgently to the booking centre.

You will see the longest outstanding is 263 days and then down to 16 days.

Thanks

Martina

Martina Corrigan  
Head of ENT, Urology and Outpatients  
Southern Health and Social Care Trust  
Craigavon Area Hospital

Telephone: [Personal Information redacted by the USI]  
Mobile: [Personal Information redacted by the USI]  
Email: [Personal Information redacted by the USI]

From: Browne, Leanne  
Sent: 20 November 2014 14:53  
To: Corrigan, Martina  
Subject: Urology Missing Triage

Hi Martina – attached is the up-to-date Urology Missing Triage file.  
Can you please arrange for the referrals to be triaged and returned to RBC as soon as possible.

Many thanks

Leanne

Leanne Browne  
Acting Supervisor – Gynae, Urology, Urology ICATS, Orthoptics Referral & Booking Centre Ramone Building  
Craigavon Area Hospital Ext [Personal Information redacted]

| Hosp | CHI Number                               | Casenote | Forenames | Surname | Age | Telephone | Telephone Work | Spec Code | Cons Code | Priority | Referral Source | Referral Date Only |
|------|------------------------------------------|----------|-----------|---------|-----|-----------|----------------|-----------|-----------|----------|-----------------|--------------------|
| CAH  | Personal Information redacted by the USI |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 17/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 24/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 24/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | OTH             | 25/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 28/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | URGENT   | GPU             | 28/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 28/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 28/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 28/02/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 01/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 01/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 04/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 26/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 28/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 31/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 31/03/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 01/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 02/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 02/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 04/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 07/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 09/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | GURO      | ROUTINE  | GPR             | 10/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 10/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 16/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 18/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 23/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | AE              | 25/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | MY        | ROUTINE  | OC              | 25/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 29/04/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 08/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 08/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 08/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 12/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | GPR             | 12/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OC              | 15/05/2014         |
| CAH  |                                          |          |           |         |     |           |                | URO       | AOB       | ROUTINE  | OTH             | 21/05/2014         |

|     |      |         |     |            |
|-----|------|---------|-----|------------|
| URO | AOB  | ROUTINE | OC  | 23/05/2014 |
| URO | MY   | ROUTINE | OC  | 23/05/2014 |
| URO | AOB  | ROUTINE | OC  | 25/05/2014 |
| URO | AOB  | ROUTINE | GPR | 27/05/2014 |
| URO | MY   | ROUTINE | OC  | 28/05/2014 |
| URO | AOB  | ROUTINE | OC  | 29/05/2014 |
| URO | AOB  | ROUTINE | OC  | 30/05/2014 |
| URO | MY   | ROUTINE | OC  | 30/05/2014 |
| URO | MY   | ROUTINE | OC  | 03/06/2014 |
| URO | MY   | ROUTINE | OC  | 03/06/2014 |
| URO | MY   | ROUTINE | OC  | 03/06/2014 |
| URO | MY   | ROUTINE | OC  | 08/06/2014 |
| URO | AOB  | ROUTINE | GPR | 13/06/2014 |
| URO | AOB  | ROUTINE | GPR | 16/06/2014 |
| URO | AOB  | ROUTINE | GPR | 17/06/2014 |
| URO | MY   | ROUTINE | OC  | 17/06/2014 |
| URO | AOB  | ROUTINE | GPR | 20/06/2014 |
| URO | AOB  | ROUTINE | OC  | 20/06/2014 |
| URO | AOB  | ROUTINE | OC  | 24/06/2014 |
| URO | MY   | ROUTINE | OC  | 25/06/2014 |
| URO | AOB  | ROUTINE | GPR | 26/06/2014 |
| URO | AOB  | ROUTINE | OC  | 27/06/2014 |
| URO | AOB  | ROUTINE | OC  | 28/06/2014 |
| URO | MY   | ROUTINE | OC  | 30/06/2014 |
| URO | AOB  | URGENT  | GPU | 01/07/2014 |
| URO | AOB  | ROUTINE | GPR | 01/07/2014 |
| URO | AOB  | ROUTINE | GPR | 03/07/2014 |
| URO | MY   | ROUTINE | OTH | 07/07/2014 |
| URO | AOB  | ROUTINE | AE  | 08/07/2014 |
| URO | AOB  | ROUTINE | GPR | 11/07/2014 |
| URO | AOB  | ROUTINE | OC  | 11/07/2014 |
| URO | GURO | ROUTINE | AE  | 25/07/2014 |
| URO | AOB  | ROUTINE | GPR | 29/07/2014 |
| URO | AOB  | ROUTINE | OC  | 29/07/2014 |
| URO | AOB  | ROUTINE | OC  | 30/07/2014 |
| URO | GURO | ROUTINE | GPR | 31/07/2014 |
| URO | AOB  | ROUTINE | GPR | 31/07/2014 |
| URO | AOB  | ROUTINE | GPR | 06/08/2014 |
| URO | AOB  | ROUTINE | OC  | 11/08/2014 |







|     |                                          |     |      |         |     |            |
|-----|------------------------------------------|-----|------|---------|-----|------------|
| CAH | Personal Information redacted by the USI | URO | GURO | ROUTINE | GPR | 4/09/2014  |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 25/09/2014 |
| CAH |                                          | URO | AOB  | ROUTINE | AE  | 25/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 25/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 25/09/2014 |
| CAH |                                          | URO | MY   | ROUTINE | OC  | 25/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 25/09/2014 |
| CAH |                                          | URO | MY   | ROUTINE | OC  | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 29/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 29/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 29/09/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | OC  | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 29/09/2014 |
| CAH |                                          | URO | AOB  | URGENT  | OC  | 02/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 01/01/1900 |
| CAH |                                          | URO | AOB  | ROUTINE | OC  | 07/10/2014 |
| CAH |                                          | URO | MY   | ROUTINE | OC  | 09/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 10/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | OC  | 10/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 10/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 10/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 10/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 13/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 13/10/2014 |
| CAH |                                          | URO | GURO | ROUTINE | GPR | 14/10/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 14/10/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 14/10/2014 |
| CAH |                                          | URO | AOB  | ROUTINE | OC  | 15/10/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 15/10/2014 |
| CAH |                                          | URO | MY   | ROUTINE | OC  | 16/10/2014 |
| CAH |                                          | URO | GURO | URGENT  | GPU | 16/10/2014 |

AOB-71996

|     |       |         |     |            |
|-----|-------|---------|-----|------------|
| URO | AJG   | URGENT  | OC  | 20/10/2014 |
| URO | AOB   | URGENT  | OC  | 20/10/2014 |
| URO | GURO  | ROUTINE | AE  | 20/10/2014 |
| URO | AOB   | URGENT  | AE  | 20/10/2014 |
| URO | MY    | ROUTINE | OC  | 21/10/2014 |
| URO | AOB   | URGENT  | OC  | 21/10/2014 |
| URO | MDH   | URGENT  | GPU | 22/10/2014 |
| URO | AOB   | URGENT  | AE  | 25/09/2014 |
| URO | AOB   | URGENT  | OC  | 25/09/2014 |
| URO | GUROL | URGENT  | OC  | 17/10/2014 |
| URO | GURO  | ROUTINE | OC  | 20/10/2014 |
| URO | AOB   | ROUTINE | OC  | 23/10/2014 |
| URO | MY    | ROUTINE | OC  | 23/10/2014 |
| URO | MY    | ROUTINE | OC  | 23/10/2014 |
| URO | GURO  | ROUTINE | OC  | 24/10/2014 |
| URO | AOB   | ROUTINE | GPR | 27/10/2014 |
| URO | MY    | ROUTINE | OC  | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | OC  | 27/10/2014 |
| URO | GURO  | ROUTINE | OTH | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | URGENT  | GPU | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | OTH | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GUROL | URGENT  | OC  | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | GURO  | ROUTINE | GPR | 27/10/2014 |
| URO | AJG   | ROUTINE | OC  | 28/10/2014 |
| URO | GURO  | ROUTINE | GPU | 28/10/2014 |
| URO | GURO  | ROUTINE | GPR | 28/10/2014 |
| URO | KS    | ROUTINE | GPR | 28/10/2014 |
| URO | GURO  | ROUTINE | GPR | 28/10/2014 |
| URO | GURO  | ROUTINE | AE  | 28/10/2014 |
| URO | GURO  | URGENT  | GPU | 28/10/2014 |
| URO | GURO  | ROUTINE | GPR | 28/10/2014 |

|     |                                          |     |       |         |     |            |
|-----|------------------------------------------|-----|-------|---------|-----|------------|
| CAH | Personal Information redacted by the USI | URO | GURO  | ROUTINE | GPR | 28/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 28/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 28/10/2014 |
| CAH |                                          | URO | MY    | ROUTINE | OC  | 28/10/2014 |
| CAH |                                          | URO | GURO  | URGENT  | GPU | 28/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | OC  | 29/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 29/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | OC  | 29/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 29/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 29/10/2014 |
| CAH |                                          | URO | GURO  | ROUTINE | GPR | 29/10/2014 |
| CAH |                                          | URO | GUROL | URGENT  | OC  | 29/10/2014 |
| CAH |                                          | URO | MY    | URGENT  | GPU | 29/10/2014 |
| CAH |                                          |     |       |         |     |            |

AOB-71998



| Days From Ref Date | Non Clinical Comments             | WL Code                 | WL Cnc Code             |                          |                         |
|--------------------|-----------------------------------|-------------------------|-------------------------|--------------------------|-------------------------|
| 270                | EMAIL TO MONICA 07.03.14          | email to andrea 210314  | EMAIL TO SHARON 280314  | EMAIL TO MARTINA 7/4/14  | email to anita 11/4/14  |
| 263                | EMAIL TO PAULETTE 210314          | EMAIL TO MONICA 24.3.14 | EMAIL TO ANDREA 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 263                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 262                | EMAIL TO PAULETTE 2/5/14          | email to monica 13/5/14 | EMAIL TO ANDREA 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 259                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 259                | booked to 27/10/2014 - euromy     |                         |                         |                          |                         |
| 259                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 259                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 259                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 258                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 258                | EMAIL TO MONICA 210314            | EMAIL TO ANDREA 28031   | EMAIL TO SHARON 7/4/14  | EMAIL TO MARTINA 11/4/14 | email to anita 18/4/14  |
| 255                | MY TO AOB EMILED MONICA 280314    | EMAIL TO ANDREA 7/4/14  | EMAIL TO SHARON 11/4/14 | email to martina 18/4/14 | EMAIL TO ANITA 28/4/14  |
| 233                | EMAILED MONICA 100414             | email to Andrea 18/4/14 | EMAIL TO SHARON 28/4/14 | EMAIL TO MARTINA 2/5/14  | email to anita 12/5/14  |
| 231                | EMAIL TO MONICA 020514            | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 228                | EMAIL TO MONICA & PAULETTE 2/5/14 | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 228                | EMAIL TO MONICA & PAULETTE 2/5/14 | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 227                | EMAIL TO MONICA 020514            | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 226                | EMAIL TO MONICA 020514            | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 226                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 224                | EMAIL TO MONICA & PAULETTE 2/5/14 | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 221                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 219                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 218                | EMAIL TO MONICA 020514            | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 218                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 212                | EMAIL TO MONICA 020514            | email to andrea 13/5/14 | EMAIL TO SHARON 16/5/14 | email to martina 23/5/14 | EMAIL TO ANITA 30/5/14  |
| 210                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 205                | email to monica 13/5/14           | EMAIL TO ANDREA 16/5/14 | email to sharon 23/5/14 | EMAIL TO MARTINA 30/5/14 | EMAIL TO ANITA 6/6/14   |
| 203                | EMAIL TO MONICA 160514            | email to andrea 23/5/14 | EMAIL TO SHARON 30/5/14 | EMAIL TO MARTINA 6/6/14  | EMAIL TO ANITA 16/6/14  |
| 203                | EMAIL TO PAULETTE 160514          | email to andrea 23/5/14 | EMAIL TO SHARON 30/5/14 | EMAIL TO MARTINA 6/6/14  | EMAIL TO ANITA 16/6/14  |
| 199                | EMAIL TO MONICA 160514            | email to andrea 23/5/14 | EMAIL TO SHARON 30/5/14 | EMAIL TO MARTINA 6/6/14  | EMAIL TO ANITA 16/6/14  |
| 190                | EMAIL TO PAULETTE 290514          | EMAIL TO ANDREA 6/6/14  | EMAIL TO SHARON 16/6/14 | FORWARDED TO AOB         | email to martina 4/8/14 |
| 190                | EMAIL TO PAULETTE 290514          | EMAIL TO ANDREA 6/6/14  | EMAIL TO SHARON 16/6/14 | email to martina 4/8/14  | EMAIL TO ANITA 11/8/14  |
| 190                | EMAIL TO PAULETTE 290514          | EMAIL TO ANDREA 6/6/14  | EMAIL TO SHARON 16/6/14 | email to martina 4/8/14  | EMAIL TO ANITA 11/8/14  |
| 186                | EMAIL TO MONICA 290514            | EMAIL TO ANDREA 6/6/14  | EMAIL TO SHARON 16/6/14 | email to martina 4/8/14  | EMAIL TO ANITA 11/8/14  |
| 186                | EMAIL TO PAULETTE 290514          | EMAIL TO ANDREA 6/6/14  | EMAIL TO SHARON 16/6/14 | email to martina 4/8/14  | EMAIL TO ANITA 11/8/14  |
| 183                | EMAIL TO MONICA 050614            | EMAIL TO ANDREA 16/6/14 | email to sharon 4/8/14  | EMAIL TO MARTINA 11/8/14 | email to anita 10/9/14  |
| 177                | EMAIL TO MONICA 050614            | EMAIL TO ANDREA 16/6/14 | email to sharon 4/8/14  | EMAIL TO MARTINA 11/8/14 | email to anita 10/9/14  |